



ZESA Holdings
Powering Progress, Empowering The Nation

MEGAWATT

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BULLETIN



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THE EDITOR'S NOTE TO THE READERS



Powering Progress. Connecting Communities. Inspiring the Future.

Welcome to the Second Quarter 2026 edition of the Megawatt Bulletin, a celebration of the people, projects and partnerships driving ZESA Holdings and its subsidiaries towards a more resilient, innovative and sustainable energy future.

This quarter has been one of remarkable momentum. Across the Group, we have continued to strengthen our infrastructure, deepen stakeholder relationships, embrace innovation and invest in the people and communities that remain at the heart of our business. Every milestone featured in this edition tells a story of commitment, collaboration and our unwavering mission to power Zimbabwe's growth.

From the impressive strides being made at the Hwange Units 7 & 8 Expansion Project and the Dekka Extension Project to network upgrades, smart metering initiatives and digital transformation programmes, this edition highlights the strategic investments that are enhancing electricity supply reliability and laying the foundation for a stronger national energy sector.

Equally inspiring are the stories that remind us that our greatest strength lies in our people. Whether through employee wellness programmes, career guidance initiatives, safety awareness campaigns, retirement celebrations or staff recognition, we continue to nurture a culture where people are empowered to grow, innovate and make a lasting impact.

Our commitment extends well beyond infrastructure. Throughout this edition, readers will discover how ZESA continues to engage customers, communities, policymakers, development partners and industry leaders through meaningful dialogue, outreach programmes and collaborative initiatives that foster trust, strengthen relationships and support national development.

This quarter also reflects our growing footprint beyond Zimbabwe's borders. From showcasing Zimbabwean engineering excellence at the Egypt Energy Show to earning recognition at the Zimbabwe International Trade Fair, our teams have demonstrated that ZESA's expertise, innovation and commitment to excellence continue to resonate on regional and international platforms.

As we celebrate these achievements, we also recognise that every success is built on the dedication of our employees, the confidence of our customers and the invaluable support of our stakeholders and partners. Your continued collaboration inspires us to innovate, improve and deliver on our promise of powering homes, industries and opportunities across the nation.

As you turn these pages, we invite you to discover the stories behind the headlines, stories of transformation, resilience, service and innovation that define who we are and where we are headed.

Together, we are not only generating electricity, but we are also powering progress, connecting communities and shaping Zimbabwe's energy future.

Happy reading!

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Self-Service Portal

Self-Service. Smart Living

Access Your Electricity Services Anytime



- Dashboards
- Personal Account
- My Tokens
- My Service Point
- Online bill payment
- Report faults



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ZESA Acting CEO, Eng. Cletus Nyachowe

ACTING GROUP CHIEF EXECUTIVE OFFICER'S STATEMENT

Greetings to You All,

It is a great honor and privilege to make this statement on milestones we achieved as a business, challenges faced as well as proffering practical solutions to navigate some of the head-winds.

The second quarter of 2026 was marked by continued improvements in our business operations as it was characterized by zero load shedding, improved revenue collection & profitability as well as network stability and reliability. This commendable performance was made possible through continued commitment from our stakeholders who include Government, the Shareholder as well as our employees who remain dedicated to their day-to-day duties. This unwavering commitment by all our key stakeholders continue to support our goal towards "Total Electrification and Datafication by 2030". As a business, we have embraced sustainable operations through protecting and preserving the environment by scaling up low-carbon solutions to create a sustainable, secure, and reliable energy system.

As an organisation, we continue to express gratitude to Government for its efforts in ensuring that the

operating environment remains conducive despite the external negative forces emanating from the geopolitical tensions that continue to negatively impact our timely projects & contracts execution, delaying deliveries of critical materials as well as costs escalation and these remain a huge setback to our business. Regardless of these challenges, our power supply situation has greatly improved supported by improved internal generation from ZPC's power stations, generation by Independent Power Producers, generation by Captive Power Producers, net metering as well as our participation on the SAPP's Day Ahead Market. The stable power supply will also be underpinned by ramping up generation at Kariba owing to the improved water level, as well as continued power trading with EDM and HCB.

As you are aware, the second quarter is always characterized by increased demand for electricity coming from the winter wheat cropping season. We have already ring-fenced 200MW covering all the wheat growing belts across the country and this will not affect the prevailing stable power supply situation.

As part of addressing the increasing number of faults and ensure system reliability on our network,

the organisation is critically pursuing the following: **Transmission and grid modernization; Grid stabilization and infrastructure restoration; Digitalization and network visibility; Self-service enhancement; Integration of renewable energies; and Upgrading of all business systems, among others.**

Therefore, the ZESA Group will continue to implement projects meant to improve the efficiency and reliability of the assets and expand the electricity infrastructure in line with the national energy compact targets.

To anchor all these efforts, we have accelerated the revenue assurance programmes to guarantee revenue security. Already, the prepaid metering and smart metering installations have reached almost 100% and 88%, respectively with a target of completing the smart metering in the 3rd quarter. This milestone will go a long way in ensuring improved revenue collection and protection for supporting needy areas in our power supply value chain as well as improve staff welfare.

We commend ZESA Enterprises for seriously pursuing the manufacturing of transformers for deployment in new areas as well as replacing the vandalized ones. In this regard, ZESA is fully supporting the injection of US\$17.4 million for retooling and plant modernization of ZENT covering manufacturing, transport and projects divisions and procurement of phase 1 has been initiated.

While significant milestones were achieved in enhancing transformer manufacturing, their protection from vandals through installation of the Transformer Anti-Intrusion System (TAIS) is critical. Our telecommunications arm of the Group, Powertel Communications is seized with this important assignment and expediting the roll out of installation of this system covering all the ZETDC regions becomes key.

While we appreciate the successes achieved so far, efforts are being directed towards addressing both the huge debtors' book, especially amounts owed by medium and large customers as well as settling arrears to our key suppliers. Most of the debtors are already on prepayment and payment plans for amounts owed were agreed upon. These efforts will unlock additional resources that will go a long way in ameliorating our financial challenges.

I would like to also present that the rebundling exercise is already underway and nearing completion with the new Boards of ZESA (PVT) LTD, Powertel Communications and ZESA Enterprises already operational. Business Units and Divisions were given

the opportunity to fine tune their proposed structures, and this exercise has been completed and now awaits presentation to the newly appointed Boards. I urge all employees and other stakeholders to remain calm and focused on discharging their day-to-day duties as the rebundling exercise is being finalized. Kindly please receive my utmost assurances that retrenchment of employees is going to be avoided at all costs. We are all required to support this process as it aims to achieve operational efficiency and long-term business sustainability.

Health and safety standards should be adhered to and remain top priority to the organisation. Our work environment should remain conducive to ourselves as well as to our clients and other key stakeholders. I would like to implore all Subsidiary Companies to continue promoting wellness programmes for employees, fostering healthy and safe working environments while offering medical support. We also continue to participate in national clean-up campaigns. Senior employees and Managers are strongly urged to participate at these national clean up events, a programme which was initiated by His Excellency, The President of the Republic of Zimbabwe, Dr. E. D. Mnangagwa.

During the quarter, the organisation participated in a number of activities that include the 2026 Zimbabwe International Trade Fair held between 20 – 25 April 2026, the Africa Energy Forum held between 16 – 19, June, 2026 in Capetown with a focus on pragmatic diversified energy solutions to support industrialization, among other events. Other key activities lined up include the Harare Agricultural Show, the 8th International Solar Alliance (ISA) Regional Committee meeting for Africa, among others.

Going forward, the organisation will focus on ensuring long-term power reliability through proactive investments to strengthen our grid, focusing on reducing outages, integrating cleaner energy sources as well as enhancing digital tools to provide our clients with better real-time information. This involves upgrading aging substations and installing advanced smart meters that allow us to detect and restore power faster than ever before. We continue to commend Government for maintaining the current tariff level to support our business growth and development.

Let us all look forward to a fruitful and successful third quarter.

I Thank You.



ZESA and ZENT Board members during a presentation of Hwange Power Station

BOARD AND SHAREHOLDER VISITS REINFORCE COMMITMENT TO OPERATIONAL EXCELLENCE AND STRATEGIC TRANSFORMATION

The Board of Directors of ZESA (Private) Limited, accompanied by the Acting Group Chief Executive Officer, Eng. Cletus Nyachowe, and shareholder representatives, recently embarked on a series of strategic visits to key operational facilities across the country, reaffirming the Company's commitment to strong corporate governance, stakeholder engagement, and operational excellence.

The programme included visits to Hwange Power Station, Kariba

South Power Station, Bulawayo Power Station, the Insukamini Substation and the Bulawayo Training Centre, providing Board members with first-hand appreciation of operational performance, infrastructure development, ongoing projects, and the opportunities and challenges facing the organisation.

A notable highlight of the programme was the Bulawayo visit, where shareholder representatives joined the Board for tours of Bulawayo Power Station and the Insukamini Substation. Their participation reflected the Company's commitment to transparency and accountability

by providing shareholders with direct insight into the state of strategic assets and the initiatives underway to strengthen electricity generation, transmission and distribution.

Addressing employees during the visit, management welcomed the delegation and emphasised the importance of the Board's interaction with employees and operations.

Employees were reminded of the Board's critical role in providing strategic leadership and governance, while working closely with Management to ensure the Company remains focused on achieving its long-term objectives and delivering sustainable value to stakeholders.

Speaking during an employee engagement session in Bulawayo, the Acting Group Chief Executive Officer Eng. Cletus Nyachowe outlined the strategic transformation currently underway within the organisation, with the

re-bundling of ZESA (Private) Limited expected to improve efficiency, strengthen governance and accelerate strategy execution.

He explained that under the new structure, ZESA (Private) Limited will consolidate the operations of the former Zimbabwe Power Company and the Zimbabwe Electricity Transmission and Distribution Company, while Powertel will continue operating as a standalone company owned through ZESA (Private) Limited under the Mutapa Investment Fund. In addition, ZESA (Private) Limited will assume full ownership of ZENT shares under the same shareholder structure.

The Group Chief Executive Officer assured employees that all legal and regulatory processes governing the restructuring had been followed and emphasised that employee consultation remained an important part of the transition. He further reassured staff that the restructuring would not result in changes to their existing terms and conditions of service.

He noted that the re-bundling initiative follows the Government's 2019 Cabinet resolution aimed at creating a more efficient and agile organisation capable of delivering improved operational and financial performance.

Speaking on generation operations, Eng. Nyachowe acknowledged the decommissioning of Bulawayo Power Station due to the high cost of operating the ageing thermal plant. However, he said the future of Zimbabwe's small thermal stations remained under active consideration, with studies exploring the introduction of more efficient generation technologies that could significantly improve their commercial viability.

"Coal resources in the Nembudziya-Gokwe area could potentially be transported by road at lower cost, improving the economics of operating thermal stations"

He noted that coal resources in the Nembudziya-Gokwe area could potentially be transported by road at lower cost, improving the economics of operating thermal stations. At the same time, feasibility studies are underway for the proposed Hwange Units 9 and 10, following the identification of suitable space for the expansion of the country's largest thermal power station.

The Acting Group Chief Executive Officer also highlighted the Company's continued investment in renewable energy as part of efforts to diversify Zimbabwe's energy mix. Work is progressing on wind energy initiatives, while construction of the Munyati Solar Plant is underway to complement existing generation capacity.

On the transmission and distribution side, Eng. Nyachowe underscored the importance of integrating generation planning with network expansion, noting that approximately 6,000 completed houses across the country remain without electricity connections.

He stressed the need for closer coordination to ensure that new communities are connected to the national grid more efficiently.

Addressing employees affected by the closure of Bulawayo Power Station, the Group Chief Executive Officer thanked staff for their patience, resilience and professionalism during the transition. He noted that a number of employees had already been redeployed to other business units within the Group, while a dedicated care and maintenance team would remain responsible for preserving the thermal assets as Management continues to evaluate future opportunities for the site.

The Board also visited the Bulawayo Training Centre, where members received an overview of the Company's ongoing investment in skills development and employee capacity building. The visit reinforced the strategic importance of developing a highly skilled workforce capable of supporting the organisation's transformation and the evolving energy sector.

The nationwide Board tours provided an important platform for engagement between the Board, Management, shareholders and employees, strengthening governance while enabling leaders to gain first-hand insight into operational realities. The visits also reaffirmed the Company's commitment to modernising its infrastructure, investing in its people and positioning the organisation to deliver reliable, efficient and sustainable energy for Zimbabwe's future.

PAC COMMENDS PROGRESS AT HWANGE POWER STATION DURING OVERSIGHT VISIT



ZESA Acting CEO delivering his speech during the PAC and MIF visit to Hwange Power Station

The Parliamentary Public Accounts Committee visited Hwange Power Station on 9 May 2026 to assess governance, financial performance, and investment sustainability, while reviewing progress in power generation and efforts that have contributed to reduced load shedding across Zimbabwe.

Speaking during the visit, the Chairperson of the Committee, Honourable C. Matewu, said the tour was intended to assess transparency, accountability, financial management, and the sustainability of investments within the Zimbabwe Power Company

(ZPC). Hon. Matewu reaffirmed the Committee's commitment to strengthening governance and ensuring that public entities continue to deliver value towards Zimbabwe's economic development.

During the engagement, **ZESA Holdings Acting Chief Executive Officer, Eng. Cletus Nyachowe**, briefed the Committee on the progress being made across the utility. He reported that the ZESA rebundling exercise was progressing well and was expected to be completed by the end of 2026.

Engineer Nyachowe informed the Committee that provisional unaudited results indicate a remarkable

turnaround in the utility's performance, with ZESA moving from a loss-making position in 2024 to profitability in 2025. He further highlighted that Zimbabwe had experienced no load shedding from January 2026 to date, a development attributable to improved power generation and operational efficiencies.

The Acting CEO emphasized the need for Government support in restructuring ZESA's legacy debt, noting that such measures would unlock critical cash flows required for network rehabilitation and expansion projects. He also presented a pipeline of strategic projects aimed at achieving energy security and universal access to electricity by 2030.

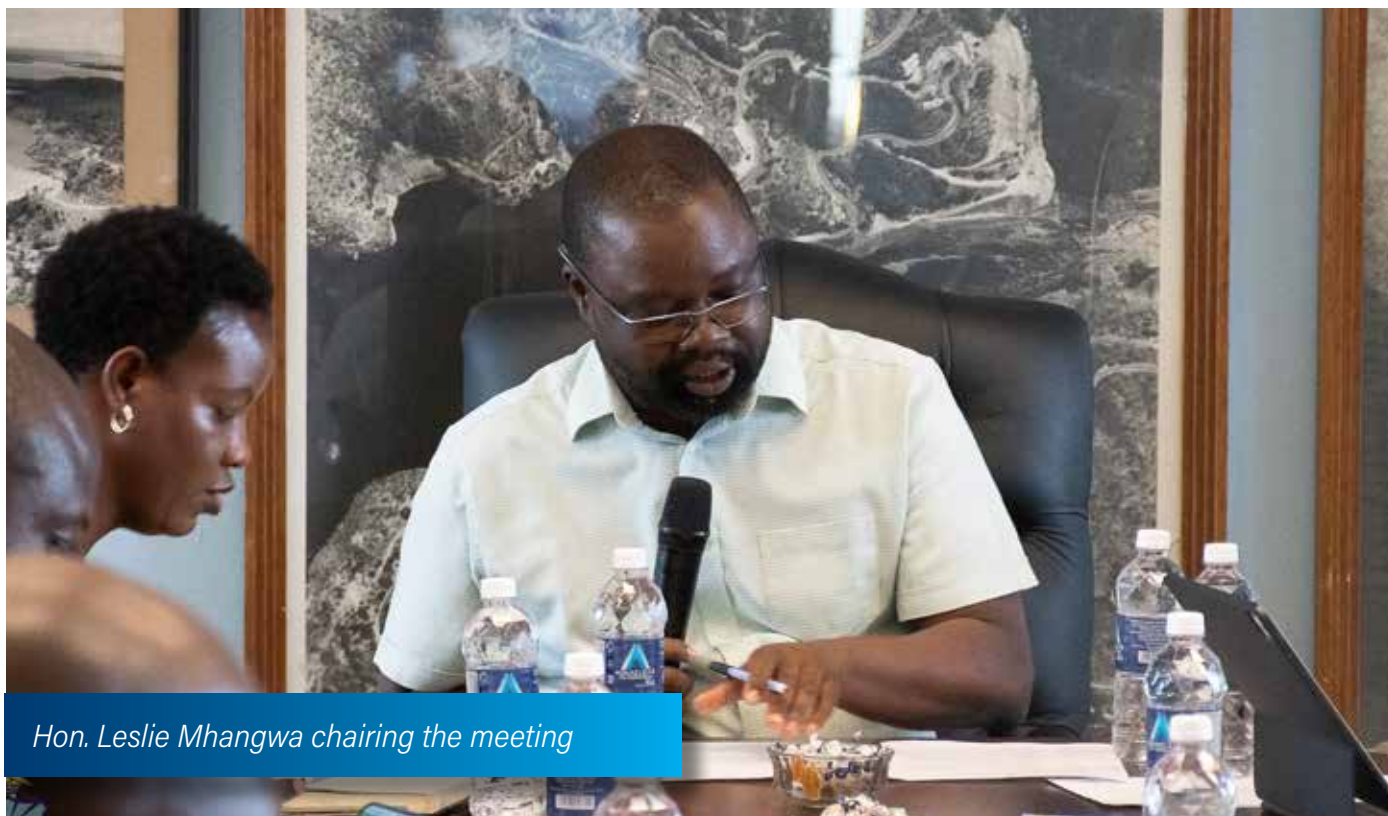
Eng. Nyachowe further stressed the importance of maintaining the current tariff structure, explaining that the cost-reflective tariff framework had enhanced investor confidence and continued to attract investment into the country's energy infrastructure. He noted that preserving policy consistency would be essential in sustaining the positive momentum being experienced in the sector.

Addressing the utility's financial position, the Acting CEO revealed that ZESA is owed approximately ZWG18 billion by debtors. Of this amount, ZWG5.3 billion is owed by Government departments, parastatals, and local authorities. He appealed to the Parliamentary Public Accounts Committee to support efforts, from a policy and regulatory perspective, to facilitate Treasury's settlement of debts owed by these quasi-government entities.

The visit provided an opportunity for the Committee to gain first-hand insight into the operations at Hwange Power Station and the progress being made in strengthening Zimbabwe's electricity supply industry. It also reinforced the shared commitment between policymakers and the energy sector to improve service delivery, enhance financial sustainability, and support national economic growth.



PAC Committee touring Hwange Power Station



Hon. Leslie Mhangwa chairing the meeting

PARLIAMENTARY COMMITTEE TOURS KARIBA SOUTH POWER STATION, COMMENDS PROGRESS IN POWER SUPPLY STABILITY

As part of its ongoing oversight of Zimbabwe's energy sector, the Parliamentary Portfolio Committee on Energy and Power Development visited Kariba South Power Station to assess operations and engage with sector leadership on key developments. The tour followed a similar visit to Hwange Power Station in November 2025 and provided Members of Parliament with valuable insight into one of the country's most strategic power generation facilities.

Welcoming the delegation on behalf of the Acting Group Chief Executive Officer, Engineer Cletus Nyachowe, Acting ZPC Managing Director, Engineer Norbert Matarutse, expressed appreciation for the

Committee's continued oversight and support. He highlighted that the visit reflects Government's recognition of electricity as a critical enabler of economic growth, industrialisation, and national development. He further underscored the strategic importance of Kariba South Power Station as a cornerstone of Zimbabwe's electricity supply system, contributing significantly to national grid stability due to its ability to respond rapidly to fluctuations in demand.

Engineer Matarutse noted that hydropower remains one of the most cost-effective sources of electricity within the national generation mix, playing a key role in moderating the overall cost of power. However, he emphasised that generation capacity at Kariba is closely linked to water availability, which is managed through a collaborative framework with the Zambezi River Authority (ZRA). He highlighted the increasing impact of climate change on hydrological patterns, necessitating prudent water management and long-term planning.

Climate change, he added, continues to pose a significant hydrological risk to hydroelectric generation. In response, ZESA is actively building resilience within the power system through diversification of the generation mix. Plans are underway to develop up to 500MW of solar generation capacity across approximately ten sites nationwide, each with an anticipated capacity of 50MW. In addition, the utility is pursuing further thermal generation expansion

through projects such as Hwange Units 9 and 10, alongside ongoing private-sector-led investments in renewable energy. He emphasised that continuous monitoring of hydrological conditions remains essential for effective planning, operational decision-making, and prudent resource management.

Engineer Matarutse also outlined ongoing investments in infrastructure modernisation, as well as rehabilitation and maintenance works at Kariba South, particularly on ageing units requiring life-extension interventions to enhance reliability and plant availability. He further informed the Committee that Zimbabwe has recently recorded a significant milestone of approximately six months without load shedding, attributing this achievement to improved generation performance and enhanced system management, with Kariba South Power Station playing a central role.

Speaking during the visit, the Interim Chairperson of the Portfolio Committee, Honourable Leslie Mhangwa, standing in for Honourable Charlton Hwende, emphasised that the Committee's presence at the power station was in fulfilment of its constitutional oversight mandate over the energy sector. He noted that reliable electricity supply remains fundamental to national development and that Parliament is committed to ensuring the sector is adequately positioned to meet both current and future demand.

Honourable Mhangwa commended ZESA and ZPC for the notable progress in stabilising power supply, particularly the extended period without load shedding, which marks a significant improvement from previous years characterised by prolonged outages. He, however, stressed the importance of recognising the contribution of the technical workforce, including engineers, technicians, and artisans, whose expertise and dedication sustain

operations across the country's power stations and transmission network.

In response to the outlined future measures, Members of the Parliamentary Committee welcomed the planned diversification of the energy mix, noting its importance in enhancing energy security and reducing vulnerability to climate-related risks.

The Committee also acknowledged the significance of ongoing investments in infrastructure rehabilitation and expansion, underscoring the importance of timely implementation and adequate funding to sustain the positive gains achieved in power supply stability. Furthermore, Members reiterated the need for continued policy support, stakeholder collaboration, and resource mobilisation to accelerate project delivery and strengthen the overall resilience of the energy sector.

The Committee indicated that insights gathered during the visit, as well as submissions made by ZESA and ZPC, will inform its deliberations on policy and legislative measures required to stabilise and expand Zimbabwe's energy sector.

Following the presentations, Members of the Committee conducted a guided tour of Kariba South Power Station, where they gained first-hand insight into plant operations and infrastructure. The tour provided an opportunity to contextualise the technical briefings and appreciate the scale, complexity, and critical role of the facility in supporting national electricity supply.

The visit concluded with a renewed commitment from both Parliament and ZESA to work collaboratively towards building a sustainable, reliable, and inclusive energy future that supports Zimbabwe's socio-economic development aspirations.



General Manager SRCW, Prisca Utete welcoming parliamentarians at Kariba South Power Station



Parliamentarians touring Kariba South Power Station



Delegation touring Kariba South Power Station

ZESA HOLDINGS BOARD VISITS KARIBA SOUTH POWER STATION

ZESA Holdings recently conducted a familiarization visit to Kariba South Power Station for its Board of Directors, providing newly appointed board members with an opportunity to gain first-hand insight into one of the country's most critical power generation assets.

The visit formed part of the Board's commitment to understanding the operational realities, opportunities, and challenges facing Zimbabwe's electricity generation sector. The programme featured presentations, discussions, and a guided tour of the power station facilities.

Opening the session, the Group Chief Executive Officer delivered a comprehensive presentation on the history and strategic importance of Kariba South Power Station. He highlighted the station's significant contribution to Zimbabwe's energy supply and emphasized the urgent need for ongoing refurbishment and modernization efforts to ensure sustainable power generation in the years ahead.

A key focus of the discussions was the impact of fluctuating water levels in Lake Kariba on electricity generation. Board members were briefed on how water availability directly affects generation capacity and the measures being taken to optimize power production while preserving the dam's long-term sustainability.

The presentation also explored the critical role played by the Zambezi River Authority (ZRA) in allocating water for power generation. Participants discussed the collaborative efforts between Kariba South Power Station and the Authority in managing water resources responsibly to balance energy production with environmental and operational considerations.

Attention was further directed towards the replacement and overhaul of ageing equipment across the station. Management outlined ongoing refurbishment programmes aimed at enhancing reliability, improving efficiency, and reducing maintenance-related outages. Long-term plans for addressing obsolete machinery and infrastructure were also presented, reflecting the organization's commitment to maintaining operational excellence.

Board members were updated on the servicing of Unit 4, with works expected to be completed by the end of the year. The maintenance project is anticipated to improve performance and contribute positively to generation output.

Beyond plant operations, the visit highlighted efforts

to improve staff welfare through upgrades at Mahombekombe housing facilities. These developments underscore ZESA Holdings' recognition of the important role that employee well-being plays in supporting operational effectiveness and service delivery.

The discussions also acknowledged the financial challenges currently affecting various projects and operational initiatives. Despite these constraints, management reaffirmed its commitment to pursuing strategic investments and maintenance programmes that will strengthen the long-term viability of the station.

The visit concluded with a physical tour of the power station, allowing board members to observe operations firsthand, engage with technical personnel, and gain practical appreciation of the infrastructure and processes that support electricity generation at Kariba South Power Station.

The familiarization visit provided valuable insights into the station's achievements, challenges, and future priorities. It also reinforced the Board's understanding of the strategic investments and collaborative efforts required to ensure the continued delivery of reliable and sustainable power to Zimbabwe.

As ZESA Holdings continues to navigate an evolving energy landscape, such engagements remain essential in fostering informed decision-making and strengthening governance across the organization.



ZESA Holdings board following proceedings and touring Kariba South Power Station



ZESA Holdings board at Kariba Damwall



ZENT Board Members touring transformer plant

ZESA ENTERPRISES BOARD CONDUCTS ZENT PLANT TOUR

The ZESA Enterprises (ZENT) Board of Directors recently conducted a comprehensive facility tour and operational review at the main ZENT Plant, taking a direct look at the manufacturing hub's ongoing projects, operational efficiency, and future growth trajectory.

The engagement commenced with a series of high-level board presentations aimed at aligning strategic oversight with ground-level production realities. Delivering a detailed operational overview, Dr. Godfrey Mugaviri, Board Member and ZENT Managing Director, outlined ZENT's primary operations, key business milestones, and current production statistics.

Dr. Mugaviri's presentation highlighted several strategic projects currently underway, providing a deep dive into core cost drivers while mapping out plans designed to strengthen the business unit's position in the market.

At the centre of the discussions was a key operational objective: maximising manufacturing output while rigorously managing production costs.

Following the briefings, the board members toured the transformer manufacturing workshop, transport workshop, and the pole plant to observe production processes firsthand, inspect infrastructure, and

engage directly with technical teams driving execution on the ground.

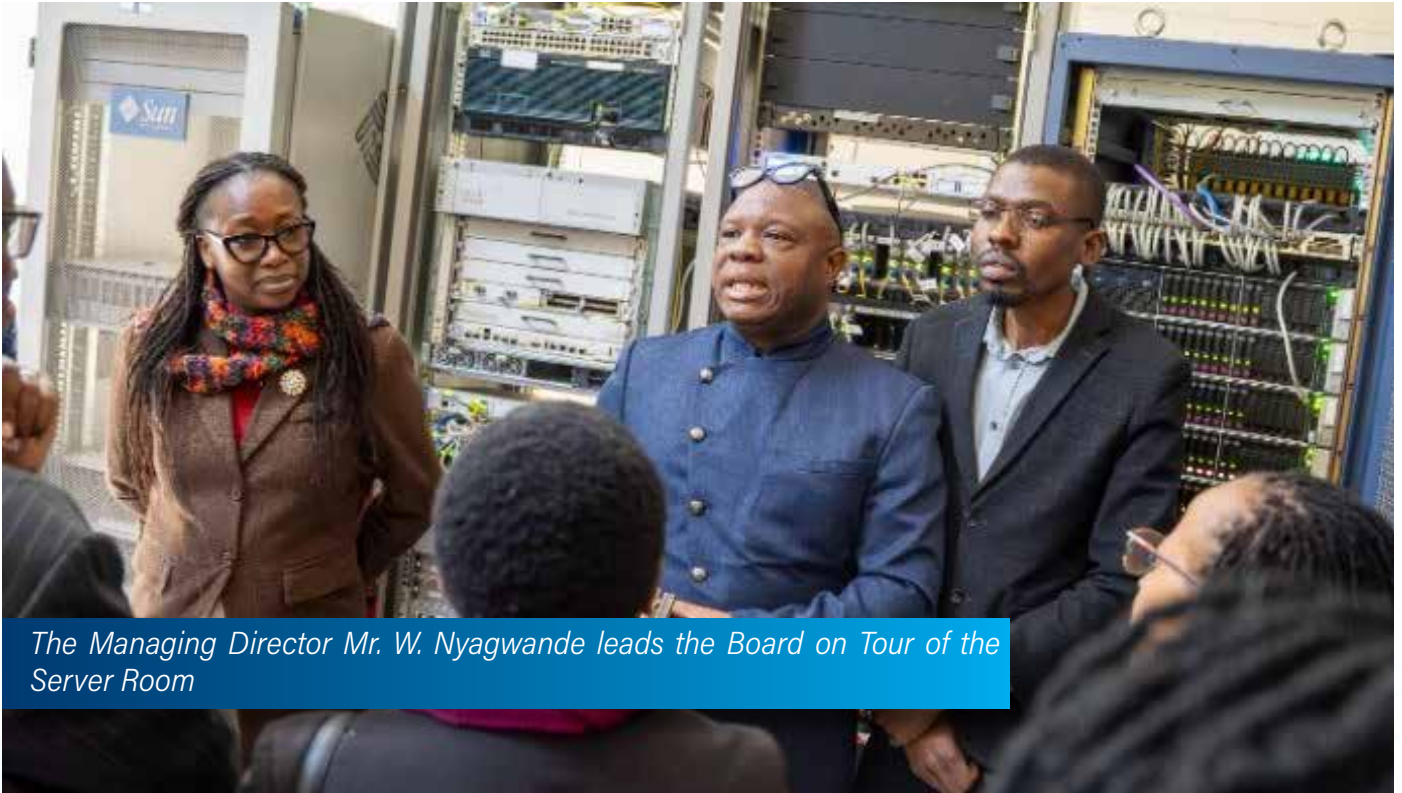
The visit highlights the Board's ongoing commitment to corporate governance, operational excellence, and supporting ZENT's pivotal role in powering the nation's energy sector.



ZENT Managing Director Dr. G. Mugaviri



Delegates touring pole plant



The Managing Director Mr. W. Nyagwande leads the Board on Tour of the Server Room

POWERTEL NEW BOARD OF DIRECTORS TOUR BIRMINGHAM HEAD OFFICE PREMISES

The Powertel newly appointed Board of Directors, led by the Board Chairperson Mrs. Miriam Chahuruva and the Vice-Board Chairperson - Mr. Thamsanqa Mpofu took the time to familiarise and gain a deeper understanding on the Powertel operations and business setup at the Birmingham Head Office.

The Acting Managing Director, Mr. W. Nyagwande took the Board on tour of various sites including the Network Server room, the Contact Centre and the warehouse where most of the different fiber infrastructure is stored. The Board was also taken through the Rural Datafication & Smart Village model that is currently being used by the organisation to deploy fibre infrastructure utilising the electricity grid network transmission lines.



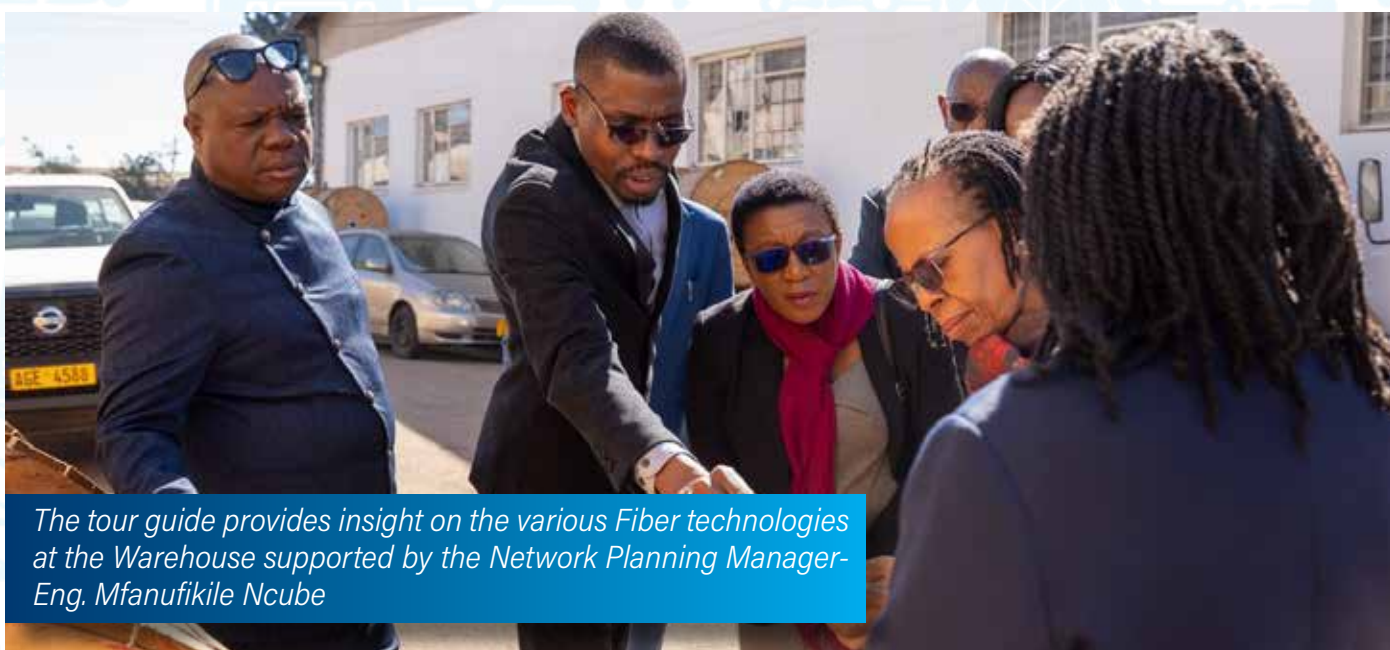
Acting Contact Centre Supervisor - T. Gaika, provides overview on the Faults Management & Systems monitored at Contact Centre



The Rural Datafication & Smart Village Prototype model is articulated to the Board



Delegates touring Powertel



The tour guide provides insight on the various Fiber technologies at the Warehouse supported by the Network Planning Manager-Eng. Mfanufikile Ncube



Delegates touring Insukamini Substation

TRANSMISSION WEST HOSTS THE ZESA & ZENT BOARDS FOR STRATEGIC OPERATIONS & SITE TOUR

Transmission West had the honour of hosting the newly appointed Boards of Directors from ZESA (Pvt) Ltd and ZENT (Pvt) Ltd, alongside representatives from the shareholder, the Mutual Investment Fund (MIF).

The engagement opened with a presentation delivered by Eng. Nicholas Phiri, Regional Transmission Manager West (A). Eng. Phiri outlined key aspects of Transmission Business Operations, highlighting the division's critical role as the backbone of the national grid, current infrastructure performance, and ongoing strategic alignment with Vision 2030 initiatives. The session also emphasised valuable synergies between ZETDC and ZENT in areas such as local transformer repair, refurbishment, and engineering services.

Following the presentation, the delegates had a tour of the Insukamini 400kV Substation. As a vital regional hub home to the dynamic Static Var Compensator (SVC) that stabilises the SAPP interconnector corridor, the tour provided board members and shareholder representatives with firsthand insight into the critical high-voltage assets powering the nation.



Delegates touring Insukamini Substation





**DRIVING
ENVIRONMENTAL
STEWARDSHIP**
through Hydro Power generation





China Exim and Sinohydro Delegates at Hwange Power Station

China Exim Bank and Sinohydro Corporation (EPC contractor) Visit Hwange Units 7 & 8, Advance Loan Restructuring Discussions

Representatives from the China Export-Import Bank (China Exim Bank or CEB) and Sinohydro conducted a working visit to Hwange Units 7 & 8 on 30 May 2026 as part of ongoing engagements on the Hwange Expansion Project. The visit provided an opportunity for stakeholders to review the operational performance of the power station, assess progress on the remaining project scope, and discuss the proposed restructuring of the project's financing arrangements.

The Hwange Units 7 & 8 Expansion

Project was financed through a Preferential Buyer's Credit Loan Facility between Hwange Electricity Supply Company (Pvt) Limited (HESCO) and China Exim Bank to the extent of US\$997.7 million, which covered 85% of the Engineering, Procurement and Construction (EPC) contract undertaken by Sinohydro. The facility was structured with a seven-year loan availability period ending on 28 April 2025, a seven-year grace period ending on 28 April 2025, and a 13-year repayment period running to 28 April 2038. The loan carries an interest rate of 2% per annum and a commitment fee of 0.25% per annum.

At the expiry of the loan availability

period, only US\$672.4 million had been disbursed, leaving an undisbursed balance of US\$325.3 million. Although applications were submitted to extend the loan availability period, these were unsuccessful due to a combination of internal and external factors. Consequently, HESCO, with the support of its parent Zimbabwe Power Company (ZPC), ZESA Holdings, Mutapa Investment Fund (MIF), the Ministry of Finance, Economic Development and Investment Promotion (MoFEDIP), the Ministry of Foreign Affairs and International Trade through the Embassy of Zimbabwe in Beijing, developed a proposal to restructure the existing loan repayment framework.

During the meeting, the parties reviewed the operational performance and financial position of Hwange Units 7 and 8, discussed the outstanding works under the project, and considered the proposed debt restructuring plan. The proposal seeks to extend the grace period by four years to 28 April 2029, extend the loan repayment period by ten years to

28 April 2052, and convert the loan denomination from United States Dollars (USD) to Chinese Renminbi (RMB).

The proposed restructuring is expected to significantly strengthen HESCO's financial position by creating approximately US\$207 million in cash flow relief during the extended grace period to 2029, while reducing annual debt service obligations by an estimated US\$22.5 million from 2029 through to 2052. In addition, converting the loan to RMB is expected to reduce foreign exchange risk associated with servicing a USD-denominated facility, improve compliance with repayment obligations, and eliminate exposure to penalty interest.

Following the meeting, the delegation toured the power station and received updates on plant operations, maintenance programmes, and key performance indicators. The visitors commended HESCO for the excellent operational performance of Hwange Units 7 & 8, recognising the important contribution the two generating units continue to make towards strengthening Zimbabwe's electricity generation capacity and improving national energy security.

A key outcome of the engagement was China Exim Bank's indication that it is giving favourable consideration to HESCO's proposed debt restructuring plan. The discussions marked an important step towards reaching a mutually beneficial agreement

that supports the long-term sustainability of both the loan facility and the Hwange Expansion Project.

In addition, China Exim Bank recommended that customers currently pledged under existing financing arrangements be channelled to HESCO once those financing facilities expire. This recommendation is expected to strengthen the company's revenue base, enhance cash generation, and further support its long-term financial sustainability.

The visit reaffirmed the strong partnership between HESCO, China Exim Bank, and Sinohydro and demonstrated the shared commitment of all parties to ensuring the continued success, operational excellence, and financial sustainability of the Hwange Units 7 & 8 Expansion Project.



China Exim and Sinohydro Delegates at Hwange Power Station



China Exim and Sinohydro Delegates at Hwange Power Station

ZPC PROJECT PORTFOLIO GAINS MOMENTUM AS STRATEGIC ENERGY PROJECTS ADVANCE

Zimbabwe Power Company (ZPC) continues to make significant progress across its strategic project portfolio, with key power generation and infrastructure projects advancing steadily as the utility accelerates efforts to strengthen the country's energy security and support sustainable economic growth.

The utility's flagship projects, spanning hydroelectric, thermal and renewable energy development, are progressing at various stages of implementation and reflect ZPC's long-term commitment to expanding electricity generation capacity, improving system reliability and diversifying Zimbabwe's energy mix.

Leading the portfolio is the 2,400MW Batoka Gorge Hydro Electric Scheme (BGHES), one of the largest renewable energy projects in Southern Africa. During the first half of 2026, the project successfully transitioned into the pre-investment development phase, marking a major milestone towards implementation.

"Leading the portfolio is the 2,400MW Batoka Gorge Hydro Electric Scheme (BGHES), one of the largest renewable energy projects in Southern Africa."

Several critical preparatory activities are now underway, including the Engineering Feasibility Study (EFS), Environmental and Social Impact Assessment (ESIA), and Financial and Commercial Transaction Advisory services. These studies are expected to enhance the project's bankability and lay the foundation for financial close.

Zimbabwe and Zambia have reaffirmed their commitment to the project by each committing US\$220 million in equity funding. Preparations are also progressing to secure a strategic development

partner while efforts to mobilise project financing continue. Additional technical investigations and survey works are being undertaken to support detailed project planning and implementation.

"In another important milestone, land for the proposed power station has been fully secured..."

In another important milestone, land for the proposed power station has been fully secured, with title deeds now available, while the process of finalising title deeds for the project township is nearing completion.

Meanwhile, the Deka Pump Station Extension Project is also making encouraging progress following the signing of the Engineering, Procurement and Construction (EPC) Contract in July 2025.

Site mobilisation and preparatory works, which commenced in October 2025, have now been completed, while most of the key approvals and contractual conditions precedent have been successfully addressed. In March 2026, ZPC settled the balance of the advance payment to the contractor, clearing the way for major construction activities to commence.

Once completed, the Deka Extension Project will significantly improve water supply reliability for Hwange Power Station, thereby supporting existing operations while creating capacity for future power generation expansion.

As part of efforts to maximise existing infrastructure, ZPC is also advancing the Small Thermal Power Stations Repurposing Programme, which seeks to modernise ageing generation assets and improve operational efficiency.

The utility is currently finalising procurement and contractual arrangements for a comprehensive feasibility study, with Munyati Power Station identified as the pilot project under the programme. The study will evaluate a range of technical options for repurposing the facilities to ensure they remain

viable contributors to Zimbabwe's electricity supply.

On the renewable energy front, steady progress has also been recorded on the proposed 100MW Munyati Solar Plant, which forms part of ZPC's broader strategy to diversify the country's electricity generation mix through clean energy technologies.

Key milestones achieved include the signing of a Memorandum of Understanding with Sinohydro and the procurement of consultants to undertake the project's feasibility studies. The development is expected to contribute to Zimbabwe's transition towards sustainable and climate-resilient power generation while complementing conventional generation sources.

.....steady progress has also been recorded on the proposed 100MW Munyati Solar Plant.....

Collectively, the projects underscore ZPC's commitment to delivering a balanced and resilient electricity generation portfolio capable of meeting growing national demand.

The continued advancement of flagship hydroelectric developments, critical water infrastructure, thermal asset modernisation and renewable energy investments is expected to strengthen generation capacity, improve system reliability, diversify Zimbabwe's energy sources and support long-term national economic development.

As implementation gathers momentum across the portfolio, ZPC remains focused on delivering projects that will enhance electricity supply, improve energy security and contribute to the country's industrialisation and sustainable development objectives.





ZETDC Acting Managing Director, Engineer Howard Choga addressing the media at ZITF 2026

ZESA REAFFIRMS COMMITMENT TO UNIVERSAL ELECTRICITY ACCESS AND ENERGY SECURITY AT ZITF 2026

The Zimbabwe Electricity Supply Authority (ZESA) is intensifying efforts to achieve universal access to electricity, strengthen energy security, and support national economic development in line with the Vision 2030.

Addressing members of the media on behalf of the ZESA Group CEO, Eng. Cletus Nyachowe, during the Zimbabwe International Trade Fair (ZITF) 2026, ZETDC Acting Managing Director, Engineer Howard Choga, outlined the utility's strategic priorities and ongoing initiatives aimed at transforming Zimbabwe's electricity distribution landscape.

Engineer Choga said universal access to electricity remains one of the key objectives under ZESA Vision 2030, with the utility committed to expanding connections to the national grid across the country. He noted that while extending electricity access is critical to national development, it must be undertaken in a financially sustainable manner to

ensure the long-term viability of the power sector.

He emphasized that energy security is central to the utility's mandate, highlighting ongoing efforts to improve electricity availability for households, businesses, industries, and other critical infrastructure that underpin economic growth and social development.

Engineer Choga acknowledged the positive impact of the 2023 cost reflective tariff framework introduced by Government, which has strengthened the utility's capacity to recover operational costs and improve service delivery. The enhanced revenue base has enabled ZESA to undertake strategic interventions aimed at improving power supply reliability.

As part of measures to address electricity supply gaps, Engineer Choga revealed that funds have been allocated to facilitate access to the Southern African Power Pool (SAPP) short-term market. This allows Zimbabwe to procure supplementary power when required, helping to stabilize supply and meet growing demand.

Despite the progress made, Engineer Choga identified vandalism of electricity infrastructure as a major challenge affecting the utility's operations. He said the theft and destruction of transformers, cables, and other electrical equipment continue to disrupt power supply and result in significant financial losses.

To counter these challenges, ZESA has adopted innovative technological solutions, including anti-intrusion transformer monitoring systems designed to detect and report unauthorized access to critical infrastructure. The utility is also implementing transformer barricading initiatives to enhance physical security and protect vital assets from

vandalism.

Engineer Choga noted that reliable electricity supply plays a crucial role in driving economic development. Improved power availability supports increased industrial output, reduces production costs for businesses, enhances productivity, and contributes to overall economic growth.

He also highlighted the important role of the ZESA National Training Centre (NTC) in supporting the utility's transformation agenda through human capital development. The institution continues to equip employees with skills and knowledge on emerging technologies and evolving industry trends, ensuring that the workforce remains capable of meeting the demands of a modern energy sector.

Engineer Choga reiterated ZESA's commitment to building a resilient, efficient, and sustainable electricity network that supports Zimbabwe's industrialization and development aspirations under Vision 2030.

He called for collective efforts from stakeholders and communities in safeguarding electricity infrastructure, emphasizing that protecting national assets is essential for ensuring reliable power supply and accelerating the country's socio-economic development.



Exhibitors at the ZESA ZITF Pavilion



ZEIPF AND ZESA STAFF PENSION FUND JOINT VENTURE SET TO BUILD A TOURISM ASSET IN VICTORIA FALLS

A delegation consisting of the Acting Group CEO, the General Manager of ZEIPF, and the Acting Head Corporate Services conducted a site tour of the ongoing construction and structural progress of the upcoming Park Inn by Radisson Victoria Falls.

The landmark project is a joint venture between the Zimbabwe Electricity Industry Pension Fund (ZEIPF) and the ZESA Staff Pension Fund. This collaborative investment represents a strategic drive to diversify asset portfolios, deliver robust long-term returns for members, and establish an architectural jewel in Africa's premier tourism capital.

The project is moving forward at an impressive pace, with 30% of the overall works already completed (up from the 27% foundational baseline). To date, USD 14 million has been successfully disbursed towards land purchase, material pre-purchases, enabling works, and foundational structures. Massive civil work is visible on-site, including the establishment of core water supply networks, bulk earthworks, and the construction of dual storage warehouses.

Managed by Turner and Townsend, the works remains aligned with its scheduled timeline. Once completed, this 4-star luxury resort will significantly elevate Zimbabwe's MICE (Meetings, Incentives, Conferences, and Exhibitions) and leisure tourism capacity. Key highlights of the property include, 152 room occupancy, 1,200 capacity conference centre, a 2MW rooftop solar system integrated right into the design to ensure sustainable, eco-friendly energy infrastructure, premium leisure features including the watering hole, open-air theatre, an infinite edge swimming pool, luxury gym, and a wellness spa.

The resort operates under a 20-year International Management Agreement (IMA) with the Radisson Hotel Group. The General Manager for ZEIPF Mr B. Kondo confirmed that the project is on track to hit its next major milestones.

This venture proves what can be achieved when the ZESA family aligns its investment power. It is more

than just bricks and mortar; it is a sustainable anchor for our pension funds and a proud milestone for our organisation.



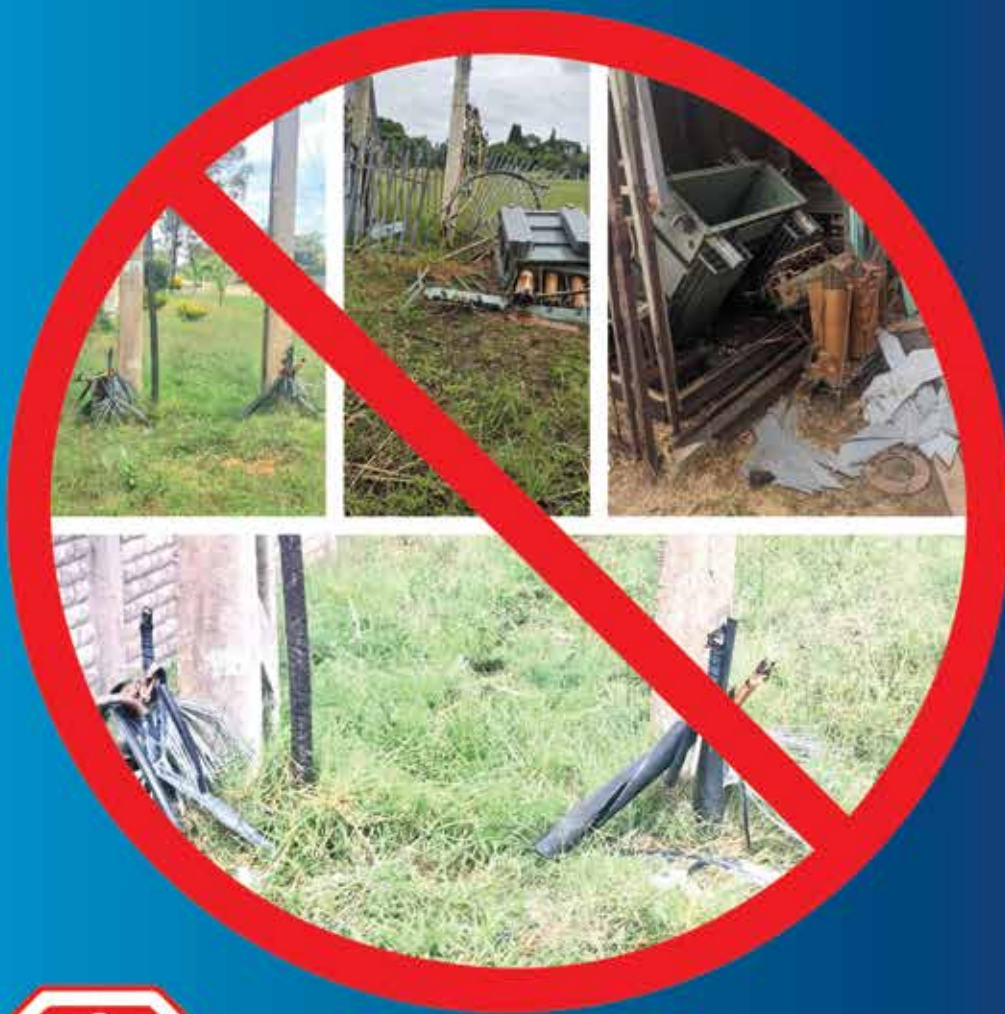
Work in progress at the upcoming Park Inn



ZESA CEO conducting a site visit



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ZETDC MUTARE URBAN DEPOT UNVEILS PERFORMANCE AND PRODUCTIVITY BOARD

Zimbabwe Electricity Transmission and Distribution Company officially unveiled a Performance and Productivity Board at the Mutare Urban Depot in the Eastern Highlands on 10 April 2026, in a move aimed at enhancing operational efficiency, accountability and service delivery across depots.

The unveiling ceremony was officiated by Guest of Honour, Engineer R. Katsande, standing in for the ZETDC Managing Director. He was accompanied by Transmission and Distribution Director (A), Engineer N. Siziba, Finance Director Mr. F. Mazana and other senior ZETDC officials. Also present were representatives from Revenue Assurance, ZETDC Mutare Senior Management and ZESA Holdings representatives Mr. L. Matongo (Loss Control), Mr. H.

Bobo (Loss Control) and Mr. C. Watadza (Stakeholder Relations).

The newly introduced board will serve as a monitoring and evaluation tool for operational targets and productivity indicators at depot level. Among the key performance indicators featured on the board are inspections conducted, new electricity connections, faulty meter replacements, faults resolved, fault response times and accident statistics, among other operational targets.

Speaking during the event, officials highlighted that the initiative seeks to cultivate a performance-driven culture, improve service delivery and enhance accountability within the organisation. Each depot will have customised targets aligned to its operational demands, enabling teams to continuously track progress and improve productivity.

The Performance and Productivity Board is expected to play a critical role in promoting transparency, operational discipline and employee commitment towards achieving organisational objectives. Furthermore, the initiative reinforces the importance of efficiency, safety consciousness and teamwork in daily operations while ensuring that customer service standards are consistently met.

The event also provided an opportunity for management to discuss the need to upscale operations in support of the National Development Strategy 2 (NDS2). Under the strategy, Zimbabwe's



Guest of Honour, Eng. R. Katsande, cutting the ribbon during the unveiling ceremony as ZETDC General Manager Eastern, Eng. M. Munodawafa and stakeholders look on.



Stakeholders share a light moment during the unveiling ceremony

electricity generation capacity is targeted to increase from the current 2,950 megawatts to 6,000 megawatts through both Government and private sector-led projects. Priority is also being placed on achieving universal access to reliable, affordable, sustainable and clean energy for all Zimbabweans by 2030. This aligns with the country's broader vision of transitioning towards a resilient, inclusive and low-carbon energy future in line with the National Energy Compact.

The unveiling of the Performance and Productivity Board marks another important step by ZETDC towards enhancing operational excellence and supporting national development goals through efficient electricity service delivery.



Performance and Productivity Board unveiled at ZETDC Mutare Urban Depot.





A section of the Deka Underground Water Pipeline

DEKA EXTENSION PROJECT STRENGTHENS POWER RELIABILITY AND WATER SECURITY IN HWANGE

The Deka Extension Project is currently underway in Hwange, marking an important milestone in strengthening water security and supporting reliable electricity generation in Zimbabwe. The project commenced in the last quarter of 2025 and is expected to be completed in 18 months.

The project is increasing the amount of water supplied to Hwange Power Station, including

the recently commissioned Units 7 and 8, which are critical to meeting the country's electricity needs. By improving water availability for cooling and plant operations, the project is helping to ensure stable and uninterrupted power generation for homes, businesses, and essential services.

Construction works are focused on upgrading and expanding the existing Deka water supply system. This includes the development of new infrastructure that allows more water to be safely and efficiently drawn, treated, and delivered to the power station.

Key elements of the project currently being implemented include:

- A new water intake downstream of the existing facility, designed to increase the volume of water that can be drawn from the source.
- A new low-lift pumping station, which transfers water from the intake to the treatment system, with space provided for future expansion.
- A new water pipeline, connecting the pumping station to a settling tank.
- A settling tank, which removes silt and sediments to protect equipment and improve water quality.
- A new high-lift pumping station, which pumps water

onward to Hwange Power Station and allows for future capacity increases.

- Integration with existing water supply systems, ensuring both old and new infrastructure work together efficiently.
- These improvements increase overall pumping capacity and strengthen the reliability of the water supply system supporting the power station.

As construction progresses, the Deka Extension Project is creating employment opportunities for local communities in Hwange. Strong emphasis is placed on the participation of Zimbabweans, enabling local workers and professionals to contribute to

a nationally significant project while gaining valuable skills and experience.

Reliable electricity underpins daily life, powering schools, clinics, businesses, and households. By reducing the risk of water-related power interruptions, the project delivers long-term benefits that extend well beyond the project site.

Environmental protection is a core focus of the Deka Extension Project. Modern, energy-efficient equipment is being installed to reduce energy use and minimise environmental impact. Measures are also in place to manage sediments and protect water sources, supporting responsible and sustainable use of natural

resources.

The project is being implemented by Sino-Hydro as the Engineering Procurement and Construction contractor. Oversight is provided through a dedicated project management office and a multi-stakeholder steering committee to ensure transparency, accountability, and steady progress.

As work continues over the 18-month construction period, the Deka Extension Project is laying a strong foundation for improved power reliability, supporting economic growth, strengthening local communities, and securing Zimbabwe's energy future.



ZESA Holdings CEO touring DEKA pumping station



ZESA ENTERPRISES (ZENT) PRE-PAID AND SMART METERING CUBICLES PROJECT

ZENT has secured an order to manufacture 6,500 metering cubicles for the ZESA smart metering project. ZENT is at the fabrication business and on pre-paid and smart meters, playing a significant role in the overall infrastructure and revenue collection.

In a bid to overcome significant challenges in revenue collection from major corporate clients, that include mines, farms and various production industries, the Zimbabwe Electricity Transmission and Distribution Company (ZETDC) has embarked on a pre-paid and smart metering initiative. This project is pivotal in transitioning towards a full smart grid, aimed at enhancing energy efficiency, curbing power theft and prompt revenue assurance.

Recently, ZENT showcased its manufacturing capabilities, with notable progress reported in the production of metering cubicles. To date, the company has completed fabrication of:

- 1000 single door cubicles
- 4000 double door cubicles
- 1500 four door cubicles

These units have already been handed over for wiring, again, at ZENT Workshops, demonstrating ZENT's commitment to timely delivery and project



Pre-paid metering cubicles at ZENT

advancement. Furthermore, ZENT has successfully wired, 521 single door cubicles and 1061 double door cubicles which are currently being dispatched to ZETDC.

The project has garnered attention at the highest levels of management. Engineer Cletus Nyachowe, the Group Chief Executive Officer of ZETDC, recently paid a courtesy visit to ZENT to assess the current progress. Accompanied by Dr. Godfrey Mugaviri, the Acting Managing Director of ZENT, the GCEO toured the manufacturing plant where he expressed satisfaction with the advancements made thus far, reflecting confidence in ZENT's capabilities.

As ZETDC moves forward with its pre-paid and smart metering initiative, the role of ZENT will continue to be critical. The successful implementation of this project is expected to significantly improve revenue collection and operational efficiency, ultimately benefiting both ZETDC and its customers.



Pre-paid metering cubicles at ZENT production line



Closeup of a pre-paid meter cubicle



Live Fiber Stringing Demonstration Conducted with the Support of ZETDC

POWERTEL NETWORK MODERNISATION & CAPACITY UPGRADE PROJECT: PLUMTREE TO VICTORIA FALLS RECORDS SIGNIFICANT PROGRESS

Significant progress has been recorded on the ongoing Powertel Network Modernisation and Capacity Upgrade project underway between Plumtree and Victoria Falls. The project has recently seen the completion of the first phase, which is between Plumtree and Bulawayo, with the second and final phase between Bulawayo to Victoria Falls set to commence in July 2026. Under this project, **Powertel is upgrading its network capacity through upgrading its network technology to Dense Wavelength Divisional Multiplexing (DWDM) with an initial equipped capacity of 800Gbps.**

The project is being deployed with the support of ZETDC and the Indefeasible Rights of Use (IRU) partner- Paratus Zimbabwe. This project redefines Powertel's network reach and available capacity in ways never seen, extending into the region and beyond!



Project teams from Powertel & ZETDC working together on the project pose for a picture



Project under deployment



ZETDC Directorate visit

ZETDC WESTERN REGION POWERS 2026 INDEPENDENCE CELEBRATIONS AND TRANSFORMS MAPHISA

When the eyes of the nation turned to Maphisa for the 2026 Independence Day celebrations, the pressure was on to deliver a flawless event. For ZESA Holdings, the mission was to ensure the national spotlight shone brightly on Matabeleland South, while simultaneously cementing a legacy of electrification and economic empowerment for the local community.

The groundwork for this success was laid out during critical high-level site evaluations ahead of the festivities. Following an initial assessment by the ZETDC Acting Managing Director, Eng H. Choga and the Directorate, the Acting Group Chief Executive Officer, Eng. C. Nyachowe, visited the Maphisa customer service centre to personally inspect the progress of vital electrification works. Meeting on-

site with the Western Region management team and the dedicated line gangs, leadership verified the state of preparedness that ultimately guaranteed a hitch-free national event.

The immediate mandate was to provide uninterrupted power to the historic celebrations. ZESA teams worked around the clock to meet their deadlines, successfully powering the Maphisa Stadium, the main arena for the Independence celebrations, Mahetshe Primary School which hosted the joyful Children's Party, and Minda Primary School: the vibrant venue that hosted the spectacular Independence Gala. A huge thank you to the technical precision and tireless efforts of the regional teams, the events were well lit, showcasing the region's readiness to host gatherings of national magnitude.

While lighting up the main events was an immediate triumph, the strategic focus of the intervention went far beyond a single weekend of celebrations. In line with the national mandate of attaining Universal Access to electricity, the infrastructure upgrades deployed for Independence have left a permanent, transformative footprint on the region.

Key milestones achieved during this developmental push include, the Mafuyana Reticulation Project already boasting 112 new connections, with a capacity to scale up to a potential 1,000 clients and Ingwizi Business Centre which has a potential 600

new business and residential consumers, unlocking economic growth. Critical power supply upgrades were completed at the Joshua Mqabuko Vocational Training Centre, the local Magistrates Courts, and the District Administrator's (DA) complex, ensuring essential civic and educational services run efficiently.



.....progress continues on the construction of the vital interconnecting power line linking Plumtree and Maphisa.....



To guarantee long-term energy security and grid stability for Maphisa and its surrounding areas, major engineering works were accelerated. Teams

successfully energised a second transformer at the Princess 33/11kV substation, significantly boosting supply security and removing risks of localised overloading. Furthermore, progress continues on the construction of the vital interconnecting power line linking Plumtree and Maphisa, a project set to create a more resilient regional network grid.



During his final inspections, Eng. Nyachowe praised the unwavering commitment of the Western Region teams who also recently celebrated a milestone 80% electrification rate in Cowdray Park urging them to keep their eyes on the bigger picture.

“Our focus must never just be on lighting up an event,” Eng. Nyachowe reiterated to the teams on the ground. “It is about powering long-term development, transforming livelihoods, and ensuring the Maphisa community thrives long after the celebrations are over.”

By seamlessly blending national pride with aggressive infrastructural expansion, ZESA has proved once again that keeping the lights on is just the beginning. The true victory lies in powering the socio-economic future of Zimbabwe.



ZESA ENTERPRISES DIARIES



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Acting ZESA Group CEO Eng. C. Nyachowe

MUTARE ENGAGEMENT REINFORCES SHARED VISION FOR ZESA'S FUTURE

There was a strong sense of engagement and shared purpose as ZESA Holdings Executive Management met ZETDC Senior officials and Workers' Committee representatives in Mutare to discuss the organisation's future and the role employees continue to play in driving its transformation agenda.

Held at Golden Peacock Villa Hotel and led by the Acting Group Chief Executive Officer, Eng. C. Nyachowe, the engagement created an open platform for dialogue, allowing management and employee representatives to exchange views on operational priorities, workplace matters, and the organisation's strategic direction. Senior Client Service Officers and Client Service Officers also attended the meeting, reflecting the organisation's commitment to inclusive engagement across different levels of the business.

The Acting Group Chief Executive Officer, Eng. C. Nyachowe addressed delegates during the Mutare engagement meeting, reaffirming ZESA's commitment to transformation, collaboration, and service delivery.

Throughout the discussions, emphasis was placed on strengthening service delivery through continued investment in critical infrastructure and modern systems.

Updates were shared on progress within the Eastern Region, particularly on the ZETDC Utility

Management Systems (ZUMS), prepaid customer database improvements, and ongoing expansion projects aimed at improving operational efficiency and customer experience.

The Acting Group CEO, Eng. C. Nyachowe, also shared updates on the organisation's alignment with the National Development Strategy 2 (NDS2), developments in generation and transmission, the state of trading operations and initiatives focused on employee wellness and pension fund investments in renewable energy projects. Discussions further touched on the re-bundling process and grievance handling mechanisms, issues that directly affect employees across the organisation.

Beyond the presentations and updates, the engagement reflected the importance of maintaining open communication between leadership and employees. Workers' Committee representatives had the opportunity to raise concerns, seek clarity on key issues and contribute to conversations shaping the organisation's future.

The atmosphere throughout the engagement echoed the words of Henry Ford, who once said, "Coming together is a beginning, staying together is progress, and working together is success." The meeting reflected a collective commitment to building a stronger, more responsive organisation; one that values both infrastructure development and the people behind its daily operations.



Acting ZESA CEO delivers address to Powertel Staff flanked by the Powertel Executive Management team, led by the Acting Powertel MD- Mr. W. Nyagwande

“POWERTEL IS NOT JUST THE INFRASTRUCTURE BUT THE PEOPLE...” ZESA ACTING CEO REMARKS, AS ZESA CEO MEETS WITH POWERTEL STAFF

Monday, 29th June 2026 marked a momentous occasion at Powertel Communications as the ZESA Acting CEO, Eng. Cletus Nyachowe got an opportunity to meet and interact with Powertel Staff at Birmingham Head Office, with the address also streamed online for the benefit of staff members in Bulawayo, Mutare and Gweru.

This event was significant as Eng. Cletus Nyachowe is one of the founding members of Powertel Communications back in 1999. Eng. Cletus Nyachowe took the time to narrate the history and significance of the Powertel Communications Class 'A' Internet Access Provider Licence issued to the organisation by the Postal and Telecommunications Regulatory Authority of Zimbabwe (POTRAZ). Noting that Powertel operates in a highly competitive industry, Eng. Nyachowe encouraged the staff at Powertel to expand not only the network but also the products and services offering, focussing on client retention through providing exceptional customer experience. He also encouraged oneness of mind and purpose to boost confidence in the Powertel brand. At the end of the day, staff must envision the future that is possible

through Powertel. In delivering the Vote of Thanks at this occasion, the Technical Director- Dr. Eng. Ronald Tarugarira expressed teamwork, pointing out that TEAM stands for :

“Together Each Achieves More (TEAM)!”



Some of the Powertel Staff pay attention to the ZESA CEO address;

ZESA PENSION FUND STRENGTHENS STAKEHOLDER ENGAGEMENT THROUGH SOUTHERN REGION ANNUAL OUTREACH PROGRAMME



Zvishavane CSC Pensioner and Widows Engagement



Munyati Pension and Widows Sessions



Gweru District Pension and Widows Session

The ZESA Pension Fund successfully conducted its Annual Outreach Programme in the ZETDC Southern Region, bringing together serving employees, pensioners, and widows for an informative and interactive engagement aimed at enhancing understanding of pension benefits, retirement planning, and the services offered by the Fund.

The outreach team was led by the Principal Officer, Mr B. Kondo, accompanied by Head of Benefits, Ms M. Dumba, and Stakeholder Relations Officer, Mr T. Chizhande. The programme provided participants with an opportunity to engage directly with Pension Fund officials, ask questions, and receive first-hand information on matters affecting their retirement and pension benefits.

Addressing serving employees, Mr Kondo emphasised the importance of planning for retirement early in one's career. He encouraged employees to adopt a proactive approach to financial planning, highlighting that informed retirement planning enables members to make sound financial decisions and enjoy a secure and dignified retirement. Employees were also informed about the mortgage loan facility offered through the ZESA Pension Fund, which provides eligible members with opportunities to acquire residential properties while still in active employment.

“.....adopt a proactive approach to financial planning.....”

Head of Benefits, Ms Dumba, engaged pensioners and widows on several critical issues affecting pension beneficiaries. She provided an update on the Fund's actuarial deficit, explaining its implications and reassuring beneficiaries that the Fund continues to implement prudent measures aimed at safeguarding members' long-term interests. Mr Chizhande also outlined the various support mechanisms available to pensioners and widows, particularly the benefits provided by ZESA Holdings in the unfortunate event of the death of a pensioner or widow. These include

grocery assistance and other welfare support designed to provide relief and dignity to affected families during difficult times.

The interactive sessions allowed participants to seek clarification on pension calculations, benefit administration, claims procedures, and other retirement-related matters. The open dialogue reinforced the Pension Fund's commitment to transparency, accountability, and continuous stakeholder engagement.

Speaking during the outreach, Mr B. Kondo underscored the importance of maintaining regular communication with members and beneficiaries. He noted that outreach programmes remain an effective platform for strengthening relationships, addressing concerns, and ensuring that members are well informed about the Fund's products, services, and ongoing initiatives.

Participants expressed their appreciation for the outreach programme, describing the engagements as insightful, informative, and timely. Many commended the Pension Fund for creating a platform where employees, pensioners, and widows could

interact directly with management, receive accurate information, and have their concerns addressed in an open and transparent manner.

The successful Southern Region outreach forms part of the ZESA Pension Fund's ongoing commitment to promoting financial literacy, enhancing stakeholder confidence, and delivering responsive, member-centred services that improve the welfare of its members and beneficiaries.

“.....outreach programmes remain an effective platform for strengthening relationships, addressing concerns.....”



Delegates following proceedings



Delegates following proceedings



ZETDC/ZERA CONDUCTS STAKEHOLDER ENGAGEMENT MEETING WITH PREPAID METER SUPPLIERS

ZETDC, in collaboration with ZERA, hosted approved Customer Supplied Prepayment Meter Scheme suppliers at the ZESA National Training Centre on the 29th of May for a stakeholder engagement meeting aimed at strengthening collaboration and enhancing service delivery across the prepaid metering value chain.

The engagement provided an important platform for suppliers, the regulator (ZERA), and ZETDC to align on operational processes, reinforce technical compliance requirements, and conduct comprehensive portal training. These discussions were designed to ensure that all approved suppliers are equipped to deliver a seamless, secure, and efficient customer experience while maintaining the highest standards of safety, quality, and regulatory compliance.

Through continued collaboration with approved suppliers, ZETDC remains committed to improving service delivery, reducing installation delays, and enhancing customer satisfaction. Customers are reminded to purchase prepaid electricity meters only from ZERA-approved Customer Supplied Prepayment Meter Scheme suppliers. Buying from approved suppliers guarantees that meters meet the required technical specifications, are compatible with ZETDC systems, qualify for successful grid connection, and are backed by the necessary after-sales support.

Together, ZETDC, ZERA, and our approved suppliers continue to work towards delivering safe, reliable,

and customer-focused electricity services while promoting transparency, quality assurance, and consumer protection.





Mr. D. Sigauke (Chief Risk Officer) addressing villagers in Chingwizi during an anti-vandalism and safety awareness campaign



Gathering being addressed by ZRP Mwenezi accompanied by ZETDC's Risk Management, Tokwe Lines and Loss Control teams

PROTECTING THE GRID: ZETDC AND ZRP PARTNER TO CURB INFRASTRUCTURE VANDALISM IN MWENEZI

In response to a surge in infrastructure interference along key power corridors, ZETDC's Transmission West region recently joined forces with the Zimbabwe Republic Police (ZRP) in conducting anti-vandalism and public safety awareness campaigns in Mwenezi.

The outreach targeted local communities following a spate of vandalism targeting disc insulators on the Mwenezi-Beitbridge 132kV Feeder, a key backbone of the regional transmission network.

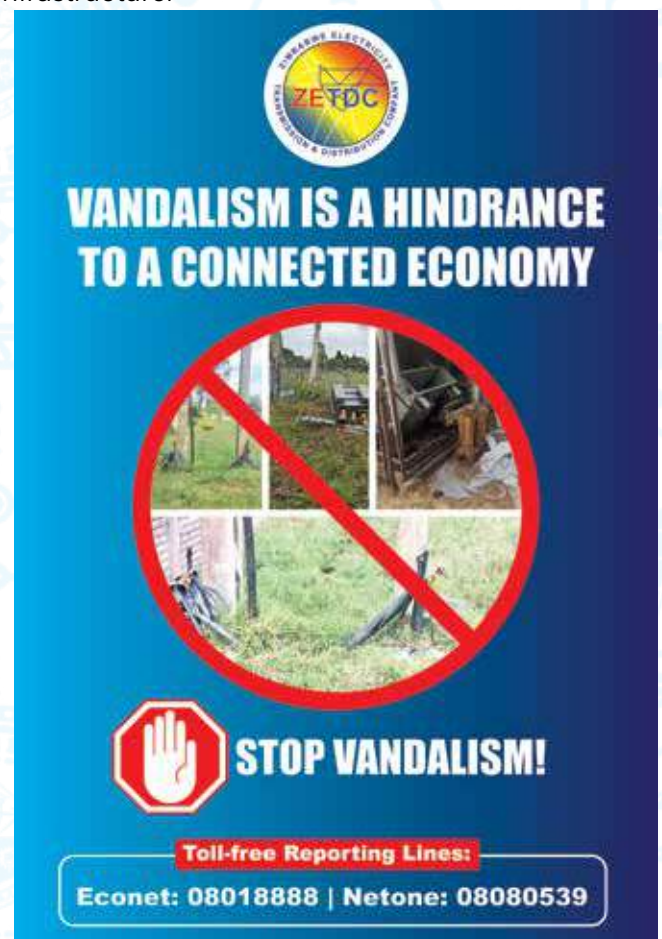
Addressing a large gathering of community members at Maranda Turn-Off, Mr. D. Sigauke, Chief Risk Officer for Transmission West, highlighted the severe impact of grid sabotage on power reliability, local business operations, and public safety. He emphasised that infrastructure protection requires a shared responsibility between the utility and the communities it serves.

"Vandalism does not just disrupt power supply; it jeopardises lives and drains national resources that could otherwise be used to expand access and improve service delivery," Sigauke noted during his address. "Communities are our first line of defence, and protecting these assets directly safeguards your livelihoods."

The campaign featured a combined multi-agency presence, with representatives from ZRP Mwenezi taking the stage alongside ZETDC's Risk Management, Tokwe Lines, and Loss Control teams. Officers from ZRP reinforced the legal consequences of tampering with electrical infrastructure, urging community

members to remain vigilant and report suspicious activities near power lines to law enforcement or local power stations immediately.

In addition to combating vandalism, the teams conducted interactive safety demonstrations, educating residents on electrical safety hazards, maintaining safe clearances around high-voltage lines, and the dangers of approaching compromised infrastructure.





SAPP HR Work Group Delegates

ZESA HOLDINGS HOSTS THE FIRST SOUTHERN AFRICAN POWER POOL, HUMAN RESOURCES WORKING GROUP

Behind every substation, every turbine, and every power line that lights up homes and drives industries across Southern Africa, are people. Dedicated, skilled, and resilient people.

Recognizing that human capital is the ultimate engine behind regional energy security, ZESA Holdings proudly hosted the First 2026 Southern African Power Pool (SAPP) Human Resources Working Group (HRWG) Meeting from 5 to 8 May 2026. Held at A'Zambezi River Lodge in Victoria Falls, Zimbabwe, this high-profile event served as a vital platform for regional collaboration.

The conference brought together Human Capital Executives and delegates from across the region including Zimbabwe, South Africa, Zambia, Botswana, Namibia, Mozambique, Eswatini, Lesotho, Malawi, and Angola the primary goal was to share notes,

benchmark practices, and standardise human capital strategies to strengthen the regional power sector from the inside out. Welcoming delegates to the meeting, the Acting Head Corporate Services Mr A. T. Mutambirwa highlighted that utilities in the Southern African Power Pool share a lot, their areas of interest are the same, the challenges they face are almost the same, and he hoped that the collaboration should be taken to a level where utilities have standard policies, practices, and procedures.

The event was officially opened by the Transmission and Distribution Director, Eng. N. Siziba. In his address, he noted that power utilities across Southern Africa are currently grappling with shared pressures, including



Crispen Zifuke Facilitating the SAPP HR Work group meeting

an aging workforce, succession gaps, and fierce competition for scarce technical talent.

Eng. Siziba challenged the region's human capital leaders to move beyond traditional administration and aggressively embrace innovation. Key takeaways from the sessions included:

- **Digital Transformation:** Reimagining training for a digital workforce and automating routine HR processes.
- **Data-Driven Decisions:** Utilising advanced metrics to make better organizational choices.
- **Inclusivity & Well-being:** Building truly diverse workplaces while safeguarding employee wellness and maintaining industrial harmony.
- **Intentional Succession:** Planning proactively to ensure skills are transferred seamlessly to the next generation of power professionals.

Being the first meeting, the work group was inducted into the foundations of SAPP and the governance structure to ensure it aligns to the SAPP strategic objectives.



ZESA ENTERPRISES (ZENT) & ZETDC PARTNER TO ACCELERATE CRITICAL PROJECTS

In a major step towards aligning operational capacity with national development goals, the leadership teams of ZESA Enterprises (ZENT) and the Zimbabwe Electricity Transmission and Distribution Company (ZETDC) held a strategic inter-subsidiary engagement focused on optimising material supply for ongoing and upcoming grid expansion projects.

The collaborative meeting aimed at establishing streamlined supply chains between the two units to support the power sector's contribution toward Vision 2030.

Delivering his remarks, ZETDC Acting Managing Director Eng. H. Choga emphasized the strategic importance of sourcing critical electrical materials directly through ZENT. He noted that leveraging internal capacity not only creates mutual value for both entities but also eliminates procurement delays that often stall project timelines.

Eng. Choga highlighted several high-priority projects where close collaboration with ZENT will be instrumental, including the Bindura to Buhera 33kV line, the Kanyemba Project, and the Cowdray Park project.

Responding on behalf of the host unit, the ZENT Acting Managing Director welcomed the initiative, confirming that ZENT is already actively supporting utility requirements, including projects such as the Emerald Hill project from ZETDC Eastern Region. He further identified key technical areas for long-term collaboration, notably highlighting the copper beneficiation project as a strategic opportunity to build local manufacturing value.

Following the formal discussions, the ZETDC delegation was guided on a detailed tour of the ZENT Transformer Manufacturing Plant. The walk-through gave the ZETDC executive team a firsthand look at the manufacturing workflows, quality control systems, and production capacity behind ZENT's transformer lines.

Relevant technical and procurement departments across both entities will maintain continuous engagement to map out specific material requirements.



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ZIMBABWE ENGINEERS SHOWCASE EXPERTISE AT EGYPT ENERGY SHOW

Zimbabwe's energy sector took centre stage at the prestigious Egypt Energy Show in Cairo, Egypt, as a high-level delegation led by the Minister of Energy and Power Development, Hon. July G. Moyo, engaged with governments, investors, and industry leaders from Africa, Europe, and Asia from 9 to 31 March 2026.

The Egypt Energy Show brought together key stakeholders from across the globe to explore innovative solutions for transforming the energy sector and advancing the goal of providing electricity access to approximately 300 million people by 2030. The event also provided a platform for fostering investment opportunities, strengthening regional partnerships, and accelerating the transition to sustainable energy systems.

During the event, Hon. Moyo reaffirmed Zimbabwe's commitment to deepening regional energy cooperation, increasing private-sector participation, and promoting integrated power systems that support a reliable, affordable, and sustainable energy future. The engagements highlighted Zimbabwe's readiness to attract investment and collaborate with international partners in addressing energy challenges and opportunities.

A major highlight of the conference was the outstanding contribution made by Zimbabwean engineers Eng. Cletus Nyachowe, Acting ZESA Holdings Group Chief Executive Officer, and Eng. Man'arai Ndovorwi, Technical Director of the Zimbabwe Energy Regulatory Authority (ZERA).

The two engineers delivered impactful presentations during separate technical sessions, demonstrating Zimbabwe's growing expertise in modern energy solutions. Eng. Nyachowe presented on the topic, "Leveraging Gas-to-Power for Reliable and Sustainable Electricity Supply," where he explored the potential of gas-powered generation in enhancing energy security and supporting economic growth. His presentation underscored the importance of diversifying energy sources to ensure a stable and dependable electricity supply.

Eng. Ndovorwi delivered a presentation on "Unlocking Renewable Potential Through Hybrid PV Systems," highlighting how hybrid solar photovoltaic technologies can accelerate renewable energy deployment while improving grid reliability and energy access. His insights showcased the critical role of innovative technologies in supporting Zimbabwe's clean energy transition.

The participation of Zimbabwean delegates at the Egypt Energy Show reflects the country's commitment to embracing innovation, sharing knowledge, and strengthening international cooperation within the energy sector. The strong presence and contributions of Zimbabwean professionals at the conference further reinforced Zimbabwe's position as an active player in shaping Africa's energy future.

The event provided valuable opportunities for networking, learning, and collaboration, while also showcasing Zimbabwe's expertise and potential in advancing sustainable energy development across the region.

POWERTEL RURAL DATAFICATION MODEL STEALS THE SHOW AT THE ZITF 2026



Visit by the Minister of ICTPCS - Hon. T. Mavetera & Deputy Minister of ICTPCS - Hon. Phuti

The PowerTel Rural Datafication Model stole the show at the ZITF 2026 showcase, which was held under the theme, – “Connected Economies, Competitive Industries,”. The PowerTel supporting theme was – Zimbabwe’s Digital backbone- Connecting Communities; Enabling Regional Competitiveness. The main attraction was the Rural Datafication Smart Village Model which attracted the attention and high commendation of the regulatory authority - POTRAZ, the Ministry of Information Communication Technology, Postal & Courier Services (MICTPCS), Ministry of Energy & Power Development (MOEPD), ZESA & PowerTel Board Members, Universities, Councils, clients and the generality of visitors who passed through the exhibition stand. The prototype helped the organisation to demystify how PowerTel connects its clients utilising the national electricity grid infrastructure. The Transformer Anti-Intruder Systems demo kit was also displayed to

complete the ecosystem of connectivity solutions PowerTel provides within ZESA. Over the years, the ZITF has become a strategic springboard for market expansion, investment attraction, and enterprise growth, with wide-ranging sectoral representation, including manufacturing, ICT, mining, agriculture, and tourism. Valuable customer feedback, market intelligence, innovation trends, and business opportunities were identified during the 2026 event.



Visit by ZESA BOARD: Dr. Jeke & Dr. Matindife



Visit by the Deputy Minister of Energy and Power Development, Hon. Y. Simbanegavi, and Permanent Secretary, Dr. Eng. G. Magombo



Visit by ZESA Directors, Eng. I. Utah, Mr. F. Sambo



Visit by the POTRAZ Director General - Dr. Machengete



Visit by ZESA Acting CEO: Engineer Cletus Nyachowe accompanied by Acting ZESA GM Stakeholder Relations, Communications & Welfare - Ms. P. Utete and Acting ZENT MD - Dr. Mugaviri



Visit by Minister of National Housing and Social Amenities, Honourable Professor Paul Mavima



The Marketing Manager takes the University of Zimbabwe Vice-Chancellor, Prof. P. Mapfumo through the Rural Datafication & Smart Village model



Visit by ZESA GM Loss Control - Mr. Madembo



Visit by Powertel Board Chairperson, Mrs. Miriam Chahuruva accompanied by Mr. Kasirori (ZIMREN)



ZETDC CHITUNGWIZA DISTRICT SHINES AT DUNGWIZA COMMUNITY TRAILBLAZERS AWARDS

The Zimbabwe Electricity Transmission and Distribution Company (ZETDC) Chitungwiza District proudly joined community leaders, innovators, and development partners at the Dungwiza Community Trailblazers Awards, held on Friday, 12 June 2026, at the Stephen Margolis Resort in Harare.

The prestigious ceremony celebrated individuals and organisations whose dedication continues to transform communities through innovation, service excellence, and sustainable development. During the event, ZETDC Chitungwiza District was honoured with the Public Utility Innovation and Service Delivery Award, a recognition of the district's unwavering commitment to delivering reliable electricity services and continuously improving customer experience.

Receiving the award reflects the hard work, professionalism, and resilience of the entire ZETDC Chitungwiza team, whose efforts support homes, businesses, schools, hospitals, and industries

every day. The recognition also reinforces the organisation's role as a key driver of economic growth and community development.

The awards brought together government officials, business leaders, community champions, and development stakeholders, creating an important platform for celebrating excellence, while inspiring collaboration for a brighter future.

For ZETDC Chitungwiza District, the occasion was not only a celebration of achievement but also a renewed commitment to innovation, operational excellence, and customer-focused service delivery.

As the district celebrates this milestone, the award serves as a reminder that dedication, teamwork, and a passion for serving communities continue to produce meaningful results.

ZETDC Chitungwiza District remains committed to powering progress and contributing to Zimbabwe's sustainable development, proving that excellence in public service is a powerful catalyst for national growth.

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Mrs Ganje, ZETDC Marketing Officer, engages learners during a career guidance programme in Nyajena, Masvingo District.

POWERING DREAMS, SHAPING FUTURE: ZESA's IMPACT IN NYAJENA

Under the shade of trees and inside classrooms transformed into hubs of inspiration, groups of learners gathered eagerly, waiting for an opportunity to ask questions that had long occupied their minds. Some wanted to know how electricity travels from power stations to their homes. Others were curious about what it takes to become an engineer, an artisan, an accountant, a public relations practitioner, or even a member of the uniformed forces.

For many learners in Nyajena, Masvingo District, the career fair was more than just another school event—it was an opportunity to engage directly with professionals and begin envisioning futures they had never considered.

Facilitated by the Ministry of Public Service, Labour and Social Welfare in Masvingo Province, the career guidance programme brought together several organisations committed to empowering young people with information about educational and career opportunities. The programme reached 11 schools in the Nyajena area, including Renco Mine Primary School, Nyabata Primary School, Chamadenga Secondary School and many others, exposing more than 8,200 learners to a diverse range of professions and industries.

Among the organisations participating was ZESA Holdings, represented by Stakeholder Relations Officer Mr C. Watadza, ZETDC Marketing Officer Mrs Ganje, and Mr T.A. Dube (Artisan). Throughout the programme, the team engaged learners in lively discussions about the electricity supply industry and the many career opportunities that exist within the organisation.

What quickly became apparent, was that many learners associated ZESA solely with power lines, transformers, and electrical faults. Their curiosity deepened as they discovered that behind the generation, transmission, and distribution of electricity is a diverse workforce comprising professionals from numerous disciplines. Through interactive conversations, learners learned about careers in engineering, skilled trades, accounting, public relations, occupational safety and health, marketing, information technology, and many other fields that support the organisation's operations.

At one school, a learner quietly raised a hand and asked whether someone from a rural community could one day become an engineer. The question resonated with many of the students gathered around. The response was both reassuring and inspiring: where a learner begins does not determine where they will end up. With commitment to education, hard work, shunning substance abuse, maintaining discipline, and persevering in the face of challenges, any career aspiration can become a reality. The message appeared to strike a chord with many learners, some nodding in agreement as they listened attentively, perhaps seeing their own dreams reflected in the response.



Mr C. Watadza (Stakeholder Relations Officer) engage learners during the career guidance programme

That simple exchange seemed to unlock a flood of questions. Learners eagerly sought guidance on the educational qualifications required to join the electricity industry and the application processes for apprenticeships, industrial attachments, graduate trainee programmes, and other career opportunities within ZESA Holdings and its subsidiaries.

Some were fascinated by the technical side of the electricity industry, while others were surprised to learn that careers in communication, finance, safety and stakeholder engagement are equally important in ensuring the successful delivery of electricity services.

The presence of fellow exhibitors, including the Zimbabwe National Army, Zimbabwe Republic Police, Ministry of Health and Child Care, Catholic University, and Masvingo Vocational Training Centre, further enriched the experience. Learners moved enthusiastically from stand to stand, exploring possibilities, gathering information, and interacting with professionals whose journeys offered both inspiration and practical guidance.

For ZESA Holdings, the engagement was about more than sharing information. It was about connecting with young people, broadening their horizons, and helping them recognise opportunities that may have once seemed beyond reach.

Through the stories shared and questions answered, barriers were broken and aspirations strengthened.



Mr. Dube (Artisan at ZETDC Chiredzi Depot), presents a branded exercise book to a learner during the career guidance programme

As the career fair ended, learners returned to their classrooms carrying more than pamphlets, branded Powertel rulers, pens, and exercise books. They left with renewed confidence, fresh perspectives, and a clearer understanding of the many pathways available to them. Some spoke excitedly about becoming engineers, while others imagined futures in accounting, public relations, occupational safety and health, or stakeholder engagement.



ZPC HPS Firemen World Environment Day Parade

HESCO & ZPC HPS LEAD WORLD ENVIRONMENT DAY COMMEMORATIONS IN HWANGE

HWANGE - Demonstrating a shared commitment to environmental sustainability and community development, Hwange Electricity Supply Company (HESCO) and Zimbabwe Power Company Hwange Power Station (ZPC HPS) jointly commemorated World Environment Day (WED) on Friday, 5 June 2026, through a series of activities aimed at promoting environmental conservation and responsible waste management.

The commemorations, held under the theme **“A Plastic Free Environment is Possible – Play Your Part,”** brought together stakeholders from government institutions, regulatory bodies, schools, local authorities, and the community to raise awareness on environmental protection and sustainable waste management practices.

The event coincided with Zimbabwe's National Clean-Up Day, observed on the first Friday of every month, reinforcing the importance of collective action in addressing environmental challenges. The theme

complemented both national and global climate action efforts by focusing on waste management, one of the key drivers of environmental degradation.



Hwange Electricity Supply Company celebrated World Environment Day in June 2026

To mark the occasion, HESCO employees conducted a march from St Patrick's to the ZPC Social Club, while ZPC HPS employees marched from Hwange Police Station to the same venue. The marches symbolized the organizations' united commitment to environmental stewardship and sustainable development.

One of the major highlights of the day was the donation of 40 waste bins to Hwange Local Board to support community waste management initiatives. The donation is expected to enhance waste collection and disposal efforts within the community, contributing to a cleaner and healthier environment.



Donation of Bins and clean up resources to Megawatt Primary School representatives

In support of environmental education and youth participation, students from Megawatt Primary School graced the event with poems centred on environmental conservation and National Clean-Up Campaigns. Their presentations underscored the importance of instilling environmental responsibility in future generations.

Further demonstrating its commitment to community environmental initiatives, HESCO donated two waste bins, 200 bin liners, and 1,000 latex gloves to Megawatt Primary School to assist with the school's clean-up campaign activities.

"HESCO recognizes that environmental conservation is not only essential for protecting natural resources but also for creating lasting value"

The event was attended by key stakeholders, including representatives from the Environmental Management Agency (EMA), the District Administrator's Office, Hwange Local Board, and Zimbabwe Parks and Wildlife Management Authority (ZimParks).

Their participation highlighted the importance of collaboration among individuals, schools, communities, industries, government institutions,

and environmental agencies in safeguarding the environment.

"A Plastic Free Environment is Possible – Play Your Part,"

As a sustainability-oriented organization, HESCO recognizes that environmental conservation is not only essential for protecting natural resources but also for creating lasting value for communities and future generations. The successful commemoration of World Environment Day reflects the organization's ongoing commitment to fostering sustainable environmental initiatives and strengthening partnerships that support environmental stewardship in Hwange and beyond.



HESCO employees conducting Clean Up Campaign



Bin sample fabricated by ZPC HPS



Official Handover of Bins to Hwange Local Board in the presence of E Sibanda (DA rep), Charakupa (ZPC HPS), N Tshabalala(EMA), E Kanyira (HESCO) from left to right.



Keynote Address by E Sibanda
(District Administrator representative)



World Environment Day Parade



CAREER DAY AT DANDAWA SECONDARY SCHOOL

Dandawa Secondary school is located in Hurungwe District under Mashonaland Province. Ministry of Labour and Social Welfare nominated the school to host a Career Day on the 5th of June 2026 under a cluster attended by 30 other schools. This is a Day in which business partners from a variety of companies come together at a school to share information about their workplace, their job, and the education and skills that are required for success in their Career.

ZESA Holdings, through its subsidiary ZETDC, was invited to participate and showcase its career opportunities. A team from Northern Region comprising of the Human Resources Officer, Marketing Officer and Stakeholder Relations Officer attended the event and provided an insight into the Career Opportunities of ZESA which was well appreciated by students.

Career days in schools bridge the gap between academic learning and the real world, helping students connect their current studies with future professions. These events empower students to make informed decisions, set actionable goals, and discover diverse paths they might not have otherwise considered

The team from Northern Region was given a classroom in which they managed to set presentation aids.



The Marketing Officer, Mr Ringirisai setting out Banners and pamphlets as presentation aids.



The Human Resources Officer, Mr Vilengalenga explaining to students the Career Opportunities available in ZESA.



Students wait for the Guest of honour to officially open the Career Day at Dandawa Secondary School.



ZETDC INSPIRES LEARNERS THROUGH SAFETY AWARENESS AND CAREER GUIDANCE

The Zimbabwe Electricity Transmission and Distribution Company (ZETDC) continues to invest in Zimbabwe's future by empowering young people through electrical safety awareness campaigns and career guidance programmes in schools.

As part of its outreach initiatives, ZETDC visited Chitungwiza High School, Herentals College, Direct Contact School, and Seke 3 High School to mention a few, where learners were equipped with life-saving knowledge on electrical safety while also being introduced to exciting career opportunities within the power utility sector. ZETDC managed to do 71 schools from January to June.

During the awareness sessions, ZETDC encouraged students to become ambassadors of electrical safety in their homes and communities. Learners were taught the importance of staying

away from electrical infrastructure, especially during the rainy season when water increases the risk of electric shock. They were also advised against overloading electrical circuits, tampering with electrical appliances, and using damaged or exposed wiring.

Special emphasis was placed on the dangers of trees growing into or around power lines, with students urged never to climb such trees or play near electrical installations. The sessions also highlighted the importance of ensuring that electrical cables are properly insulated to prevent accidents and protect lives.

To strengthen communication between the public and the power utility, ZETDC encouraged both learners and parents to make use of the 704 Call Centre to report electricity faults, power outages, or any safety concerns. Participants were also introduced to the ZETDC Self-Service Portal, which allows customers to conveniently access a range of services, making electricity management faster and

more efficient.

Beyond safety education, the career guidance programme inspired learners to consider careers in engineering, information technology, customer service, finance, and other professions that contribute to keeping Zimbabwe powered.

The ZETDC professionals shared their experiences and demonstrated how innovation, technical skills, teamwork, and dedication play a vital role in building a reliable and sustainable electricity network.

The outreach programme reflects ZETDC's commitment to developing informed, safety-conscious communities while nurturing the next generation of professionals who will drive Zimbabwe's energy future. By combining education, innovation, and community engagement, ZETDC continues to empower young people with the knowledge to stay safe, stay away and stay alive.

ZETDC ENGAGES MUTORA COMMUNITY TO DRIVE CUSTOMER GROWTH



Mr E. Nyoni the Marketing Officer engaging with the residents of Mutora

As part of its Customer Growth initiative, ZETDC Southern Region marketing team conducted a customer engagement and awareness campaign in Mutora, Nembudziya, from 23–26 June 2026 to promote electricity connections and identify barriers affecting customer uptake.

The campaign followed the completion of electricity reticulation in Mutora High Density, which has approximately 850

residential stands and about 500 completed houses. Despite the available infrastructure, only 150–200 households are connected to the electricity grid. The team also noted that while Mutora Low Density has approximately 392 stands, electrification cannot commence until reticulation infrastructure is installed.

The campaign reaffirmed ZETDC's commitment to expanding electricity access, improving customer experience and working closely with communities to remove barriers to electrification.





ZVISHAVANE CSC TEAM LEADS BY EXAMPLE DURING THE JULY CLEAN-UP CAMPAIGN

Demonstrating an unwavering commitment to environmental stewardship and community service, the dedicated team at the Zvishavane Customer Service Centre (CSC) proudly participated in the National July Clean-Up Campaign, joining thousands of Zimbabweans in support of the initiative championed by the President of the Republic of Zimbabwe, Emmerson Dambudzo Mnangagwa.

The enthusiastic team turned out in impressive numbers, united by a shared commitment to creating a cleaner, healthier, and more attractive environment. Equipped with cleaning tools and protective equipment, employees worked together to clean the area surrounding the Zvishavane CSC premises, collecting litter, clearing overgrown vegetation, and improving the overall appearance of the workplace and its surrounding environment.

The campaign reflected the team's strong sense of corporate citizenship and their commitment to supporting national initiatives that promote environmental sustainability. Through their collective efforts, the employees demonstrated that maintaining a clean environment is a shared responsibility that contributes to healthier communities and enhances public spaces for everyone.

Speaking after the clean-up exercise, team members expressed pride in participating in the campaign, noting that environmental cleanliness is essential for public health, community well-being, and national development. They reaffirmed their commitment to making

environmental conservation a continuous responsibility rather than a once-off activity.

The July Clean-Up Campaign also provided an opportunity to strengthen teamwork and reinforce the values of unity, volunteerism, and service. Employees worked side by side with enthusiasm and determination, reflecting the collaborative spirit that defines the Zvishavane CSC team.

Their participation serves as an inspiring example of how organisations can contribute meaningfully to national development beyond their core



business operations. By supporting the President's vision for a cleaner Zimbabwe, the Zvishavane CSC team demonstrated that every individual and every organisation has a role to play in protecting the environment and building sustainable communities.

The successful clean-up exercise stands as a testament to the dedication, teamwork, and community spirit of the Zvishavane CSC employees, whose commitment continues to make a positive impact both within the workplace and in the communities they proudly serve.



The Women of ZESA

ZESA CELEBRATES BELATED WOMEN'S MONTH WITH A POWERFUL DAY OF EMPOWERMENT

The women of ZESA recently gathered for a belated Women's Month celebration, a day dedicated to recharging, refining, and recalibrating both professional and personal brands.

The event combined high-level corporate insight, experiential lifestyle showcases, and practical personal mastery, leaving attendees equipped to elevate their executive presence and take definitive charge of their professional journeys. The day commenced with a deep dive into the mechanics of corporate leadership. Dr. V.A. Chikanda from the Zimbabwe Institute of Diplomacy delivered a masterclass on corporate protocol and etiquette, delivering a powerful reminder that these principles are not mere formalities, but the very foundations of executive presence. For the women of ZESA, this session reinforced how projecting a sophisticated, protocol-aligned corporate image enhances leadership authority.

Langa Lloyd Sibanda from House of Langa shared invaluable insights on personal polishing and refinement. This was brought to life through an exclusive, interactive House of Langa makeup stand, which allowed attendees to have an appreciation of

professional grooming and corporate styling.

Adding to the day's emphasis on executive wardrobing and professional polish, Edgars Zimbabwe graced the event with a corporate exhibition. Edgars generously sponsored five gift vouchers, awarded to lucky attendees. The undisputed catalyst of the day was a hard-hitting, transformative session by renowned speaker and author, Arthur Marara. Marara's message cut straight to the core of self-actualisation: "No one is coming to empower you. Nobody will elevate you."

In what many described as a profoundly "mind-stretching" session, Marara challenged the women to exercise the wisdom to step out, continuously better themselves, and aggressively eliminate self-doubt. He challenged women not to return to their desk as the exact same persons who left it in the morning.

The formal presentations were perfectly balanced by an energetic afternoon facilitated by Maverick Media through a series of high-energy outdoor team-building games.

This belated Women's Month celebration was far more than a commemorative gathering; it was a strategic investment in ZESA's female leadership pipeline.





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HOW CRUCIAL ARE INTERNAL RELATIONS IN AN ORGANISATION – LET'S REMOVE THE SKEPTICISM

Introduction

Have you ever imagined working in an environment where disputes and grievances are the order of the day, where peaceful coexistence is not recognized and pleasing people's arrangement does not form part of the work atmosphere? The question tossed or reflected above simply demonstrates the lack of crucial elements of a harmonious work environment. Does this defective work environment lead an organisation to its destination? This article explores the importance of Internal Relations, sometimes commonly referred to as Industrial Relations.

Importance of Internal Relations – overview

Internal relations refer to the way an organisation builds, maintains, and strengthens relationships among its employees, be it management, lower-level employees and different departments. Effective internal relations focus on open communication, teamwork, mutual respect, trust, and employee engagement. They ensure that everyone within the organization understands their goals, values, and expectations while working together toward common objectives. In today's competitive business environment, organisations cannot rely solely on external customers and stakeholders for success. Employees are the foundation of every organisation, and the quality of internal relations directly influences productivity, innovation, customer satisfaction, and long-term sustainability. Therefore, internal relations are not merely supportive functions but essential components of organisational success.

Communication as tool

One of the most significant roles of internal relations is improving communication within the organisation. Workplace communication is done through works council meeting, and these are mandatory and

provided for under section 25A of the Labour Act [Chapter 28:01]. Clear and consistent communication ensures that employees understand and are kept informed of organisational objectives, policies, and changes. When communication flows effectively between senior management and lower-level employees, misunderstandings are reduced, conflicts are minimised, and employees become more confident in carrying out their responsibilities. Employees who receive timely and accurate information are better equipped to make informed decisions and contribute positively to organisational wellbeing.

Motivation and trust

Internal relations also play a vital role in increasing employee motivation. Motivation is the willingness to expend energy. Research has shown that employees who feel valued, respected, and included are more committed to their work. Recognition of employee achievements, opportunities for participation in decision-making, and regular feedback create a positive work environment where employees are motivated to perform at their best. Engaged employees are more productive, demonstrate higher levels of creativity, and are willing to go beyond their basic job requirements to help the organisation succeed.

Another crucial aspect of internal relations is the development of trust between management and employees. Trust is built through transparency, fairness, honesty, and consistent leadership. When employees trust their leaders, they are more likely to support organisational changes, share innovative ideas, and remain loyal to the organisation. Trust also reduces workplace anxiety and promotes a culture where employees feel safe expressing concerns or suggesting improvements without fear of unfair treatment.

Teamwork and retention

Strong internal relations contribute significantly to teamwork and collaboration. Modern organisations often require employees from different departments to work together on projects and solve complex problems. Effective internal relations encourage cooperation, knowledge sharing, and mutual support

among employees. This collaborative environment enhances efficiency, reduces duplication of work, and enables organisations to achieve better outcomes through collective effort rather than individual performance alone.

Employee retention is another area where internal relations have a major impact. Organisations that maintain positive relationships with their employees experience lower turnover rates because employees are more satisfied with their work environment. High employee turnover can be expensive due to recruitment, training, and lost productivity. By fostering strong internal relations through supportive leadership, career development opportunities, fair treatment, and recognition, organisations can retain experienced employees and preserve valuable institutional knowledge.

Disputes and conflict resolution

Internal relations also improve conflict management. Conflicts are inevitable in any workplace due to differences in personalities, opinions, and work styles. However, organisations with strong internal relations have effective mechanisms for resolving disputes fairly and promptly. Open communication, active listening, mediation, and respect for different perspectives help prevent conflicts from escalating. Effective conflict resolution strengthens relationships and creates a more harmonious work environment.

Change, Customer delight and Continuous Learning

Internal relations are equally important during periods of organisational change. Whether introducing new technology, restructuring departments, or implementing new policies, change can create uncertainty among employees. Effective internal relations ensure that employees receive clear explanations about the reasons for change, its expected benefits, and their role in the transition. Continuous communication and employee involvement reduce resistance to change and encourage acceptance of new initiatives.

The quality of customer service is also closely linked to internal relations. Employees who experience positive relationships within the organisation are generally more motivated to provide excellent service to customers. Satisfied employees tend to display greater enthusiasm, professionalism, and commitment in their interactions with clients.

As a result, organisations with strong internal relations often enjoy higher customer satisfaction, stronger customer loyalty, and improved business performance.

Furthermore, internal relations encourage learning and continuous improvement. Organizations that promote open-minded communication create environments where employees feel comfortable sharing knowledge, asking questions, and learning from one another. Training programmes, mentorship opportunities, and collaborative problem-solving contribute to employee development and organisational innovation. Continuous learning enables organisations to adapt more effectively to changing market conditions and technological advancements.

Internal Relations - Challenges

Although internal relations are essential, maintaining them requires continuous concerted efforts. Organisations may face challenges such as ineffective communication, leadership conflicts, workplace diversity issues, resistance to change, limited resources, or differences in employee expectations. Poor leadership practices, lack of transparency, and unfair treatment can damage employee trust and reduce morale. Therefore, management must actively invest in communication systems, leadership development, employee well-being, and inclusive workplace policies to strengthen internal relations.

In conclusion

Internal relations are a fundamental pillar of organisational success. They influence communication, employee motivation, trust, teamwork, conflict resolution, organisational culture, employee retention, change management, customer satisfaction, and overall performance. Organisations that invest in strong internal relations create positive work environments where employees feel respected, engaged, and committed to achieving shared goals. In an increasingly competitive and dynamic business environment, maintaining effective internal relations is not optional but essential for sustainable growth and long-term success. By fostering open communication, supportive leadership, collaboration, and continuous employee development, organisations can build a strong internal foundation that drives excellence and enables them to achieve their strategic objectives.



Employees performing Zumba during the wellness event

'EMPLOYEE WELLNESS – THE CORNERSTONE FOR PRODUCTIVITY'

On the 29th of May 2026, ZETDC employees from all four Depots of Chinhoyi District under Northern Region gathered at Chinhoyi Caves Motel for a wellness event.

This is the norm under Northern Region that every year management set aside a day dedicated for the wellbeing of employees. Workplace wellness is critical because it directly ties the well-being of employees to the success of the organisation. Investing in physical and mental health boosts productivity, lowers absenteeism, and reduces turnover, while fostering a positive environment that prevents burnout.

Various service providers within Chinhoyi were invited so as to bring in specialized expertise, provide objective support for employees, and introduce fresh, engaging programming that the organisation alone may not have the capacity to deliver. These include

the Fitness Trainer for Zumba, Zimbabwe National family Planning, Crown Pharmacy, NMB Bank and other individual expertise provided on sporting activities. Some of the sporting activities which were performed by employees include football, Zumba, relay, tag of war, entertainment with zombies, eating race, running and other various fitness activities provided by the fitness trainer.

Workplace wellness is critical because it directly ties the well-being of employees to the success of the organisation.



Service providers ready to provide their expertise during the wellness event



Tug of war in progress during the wellness event



Entertainment by Mascots from Curves Motel



ZPC BULAWAYO BLOOD DONATION DRIVE SAVES LIVES

“One Unit at a Time, We Save Each Other”

What started with one hospital bed turned into a station-wide act of love. Some few years back, word went through ZPC Bulawayo Power Station that a colleague had been admitted to hospital with severe anaemia and urgently needed blood transfusion. For many of us, it stopped us in our tracks. We’ve worked shifts with her, shared meals in the canteen. Seeing one of our own fight for blood made it personal.

Some initiatives are born from spreadsheets. Ours was born from a hospital bed. Years ago, ZPC Bulawayo started this drive after a female colleague in Loss Control was admitted with severe anaemia and needed urgent blood transfusion. Watching our own fight for blood made it personal. We asked, “What

if it was one of us?” On 15 June 2026, the answer showed up again. Ten blood donors came through during our bi-annual drive. Operators, engineers, admin, security - different roles, one purpose. Some were first-timers, others regular donors. Each gave 15 minutes and walked out as someone’s lifeline. We’ve since formalized the arrangement with the National Blood Service Zimbabwe, NBSZ. Any ZPC Bulawayo employee, and now all ZESA Holdings subsidiaries in the region - ZETDC, Powertel, and Zent - can access prioritized blood when needed. NBSZ advises that blood is provided free of charge only if the patient is admitted at any government hospital. For private facilities, processing and storage fees apply. The goal remains: no ZESA employee faces a shortage alone.

Why donate?

The benefits for you and Zimbabwe

- Save up to 3 lives per donation: One unit of blood can help a mother during childbirth, a child with anaemia, or a colleague after an accident.

- Free mini health check: Every donor gets blood pressure, haemoglobin, and HIV/ Hepatitis screening. It's quick insight into your health.
- Heart and iron health: Regular donation helps maintain healthy iron levels and stimulates new blood cell production. NBSZ data shows regular donors often stay more health-conscious.
- Build a culture of care: In Zimbabwe, demand for blood outstrips supply daily. Hospitals rely on voluntary donors. When ZPC donates, we help close that gap for Bulawayo and Matabeleland.
- Peace of mind: With our NBSZ arrangement, you have prioritized access if ever admitted at a government hospital. You give now, so care is ready later.

How often can you donate in Zimbabwe?

NBSZ recommends healthy adults donate:

- Men: up to 4 times per year - every 12 weeks minimum between donations
- Women: up to 3 times per year - every 16 weeks minimum between donations

This spacing lets your body fully replenish blood and iron. Our bi-annual drive at Bulawayo Power Station Clinic fits perfectly into this schedule.

Best diet for blood donors

What you eat before and after donating helps you recover faster and keeps your hemoglobin strong:

3 days before donation:

- Iron-rich foods: Beef, chicken liver, dark leafy greens like muboora/spinach, beans, dried kapenta/matemba
- Vitamin C foods: Oranges, lemons, tomatoes, bell peppers - Vitamin C helps your body absorb iron
- Hydrate: Drink 2-3 liters of water daily. Well-hydrated veins make donation smoother

Day of donation:

- Eat a solid meal 2-3 hours before. Sadza with meat and vegetables works well.
- Avoid fatty/fried foods - they can affect blood tests
- Drink an extra glass of water

After donation

- Replenish iron: Continue with red meat, beans, dark greens, and iron-fortified cereals
- Rehydrate: Fluids, soup, and juice for 24 hours
- Rest: Avoid heavy lifting or strenuous exercise for the rest of the day
- Avoid alcohol 24 hours before and after donating.

Next Drive and Call to Action

To the 10 donors on 15 June: Thank you. You turned a past crisis into present courage. To everyone at ZPC, ZETDC, Powertel, Zent: The next drive is in December 2026. You only need to be 16-65 years old, weigh 50kg+, and be in general good health. NBSZ staff will screen you on site. One unit takes 8-10 minutes to donate. But for a mother bleeding after childbirth, or a child with severe malaria, that unit is everything. At ZPC Bulawayo, we've learned it again: we are strongest when we give of ourselves. One unit at a time, we save each other.



WELLNESS WEDNESDAYS, A STITCH IN TIME FOR ZPC BULAWAYO

Change is hard. Rumours are harder. When indications came that small thermal power stations would close and restructuring would follow, the Safety and Health team at ZPC Bulawayo noticed something worrying: more staff began resorting to alcohol to cope with uncertainty, stress, and fear about the future. Silence grew. Shoulders tightened. That's when the team asked a different question: What if we created a safe space before the breaking point? The answer was Wellness Wednesdays - a stitch in time.

The Concept

Every Wednesday afternoon, staff from all departments including management meet for one hour. No targets. No KPIs. Just people. It's a safe, confidential space to talk about the things we usually carry alone. We discuss issues that affect mental wellbeing and psychological safety, including:

- Marital and social matters - communication at home, parenting, grief, loneliness
- Financial wellness - budgeting under pressure, debt, planning for change
- Work relationships - conflict with colleagues, dealing with supervisors, teamwork after restructuring
- Communication - speaking up, active listening, managing emotions at work
- Stress and anxiety - coping with uncertainty, sleep problems, burnout
- Substance use - recognizing dependency, finding healthier coping tools
- Life transitions - retirement planning, career shifts, identity beyond the job

Sometimes an expert leads. Sometimes we just talk. Sometimes it's laughter. Sometimes it's tears. Always, it's real.

Experts in the Room

To keep the conversations grounded, we invite professionals from different organizations. Counsellors, financial planners, medical doctors, and HR specialists come to present and facilitate. They give us tools, not just talk.

The rule is simple: what's shared on Wednesday stays on Wednesday. That trust is why people keep coming.

"A Stitch in Time" in Action

Has it worked? The feedback says yes. Colleagues who once isolated themselves now check in on each other. Managers report fewer tension-related incidents. And staff say they feel "seen" again.

One clear example: On 25 June 2026, all male staff were booked to attend a presentation on men's health. June is Men's Health Month globally, and we used Wellness Wednesday to address it head-on. Topics covered prostate health, mental health for men, stress management, and breaking the "strong and silent" myth. For many, it was the first time they discussed these things openly at work. As one operator said after that session: "We fix turbines every day. Wednesday taught me to check my own engine too."

Why It Matters

A stitch in time saves nine. Wellness Wednesdays are our stitch. By dealing with stress, fear, and emotional strain early, we prevent bigger tears later - in families, in teams, and in safety. Restructuring may change structures. It won't change our commitment to each other. ZPC Bulawayo has always been more than megawatts. It's people. And people need space to breathe.

Join Us

Every **Wednesday, 14:15-15:30**, Staff Canteen. All departments, all levels welcome. Management sits in the circle too. Because mental health is not a "soft issue." It's a safety issue. It's a family issue. It's a human issue. At ZPC Bulawayo, we're proving it: talking early is stronger than coping alone. For confidential support between Wednesdays, contact the Safety & Health Office or the Employee Assistance line.

“Precision at work. Endurance on the track.”

CONGRATULATIONS ON CONQUERING THE COMRADES MARATHON!

Eng P. Shumba
ENGINEER. ATHLETE. INSPIRATION.

FOCUS
In Every Plan

ENDURANCE
In Every Step

EXCELLENCE
In Everything

FINISH TIME
10:45:12

Proud of your achievement.
You make ZETDC proud!

EMPLOYEE SPOTLIGHT: ENGINEER PROSPER SHUMBA

1. Please introduce yourself and tell us about your role at ZETDC.

My name is Prosper Shumba, and I serve as a Principal Test Engineer for Protection Services at the Harare Environs Test Centre, based at Harare Substation. My role involves testing power system equipment and assessing its readiness before it is connected to the national electricity grid. We ensure that protection systems operate correctly and reliably, helping to safeguard critical electrical infrastructure

and maintain the stability of the power network.

2. When did your running journey begin, and what inspired you to take up the sport?

My running journey began in 2020, inspired by my wife, who had taken up running as part of her wellness goals. I decided to join her, although those early days were far from easy. At the time, I struggled to complete even a single kilometre without stopping. While I started in 2020, my training was not consistent at

first. The turning point came in November 2021, when I committed to being consistent with my running, and I have maintained that discipline to date. In early 2022, I joined RIOT (Running Is Our Therapy) Running Club. RIOT has been a pillar in my running journey, constantly encouraging, motivating, and inspiring me to keep pushing my limits. Being surrounded by runners who openly shared their achievements and experiences gave me the confidence to believe that I could achieve more than I ever thought possible. Following this newfound consistency and support from RIOT, I achieved a major milestone in June 2022 by completing the Zuva Half Marathon. I finished the 21.1km race in 1:54:25, a performance I was very proud of as it was my first time breaking the two-hour mark. In July 2022, I completed my first full marathon at the Econet Victoria Falls Marathon, finishing the 42.2km race in 4:18:58. Since then, I have continued to improve, eventually setting a Personal Best at the First Mutual Marathon in November 2025 with a time of 3:57:08. Breaking the four-hour barrier was a significant milestone in my journey.

3. What is your biggest achievement in running so far?

Without question, completing the Comrades Marathon on two consecutive occasions is my greatest achievement. In 2025, I completed the Down Run from Pietermaritzburg to Durban at 10:44:43. In 2026, I returned for the Up Run from Durban to Pietermaritzburg and finished at 10:45:12. The Comrades Marathon, known as the Ultimate Human Race, covers approximately 90 kilometres and has a cutoff time of 12 hours. It is regarded as one of the world's most demanding ultramarathons. Completing it once is a remarkable achievement and completing it in consecutive years is something I am incredibly proud of. It reminded me that limits can be overcome through preparation, resilience, and perseverance.

4. How do you balance the demands of your engineering career with your training commitments?

Structure and discipline are essential. During the week, I keep my training sessions short and purposeful, typically fitting in two to three early morning runs of between 5 and 10 kilometres before work. Weekends are reserved for longer runs. It requires commitment and some very early mornings, but once training becomes part of your routine, it no longer feels like a sacrifice. The key is protecting those training windows and treating them with the same importance as any professional responsibility. I also

believe that maintaining physical fitness improves my overall productivity and focus at work.

5. What lessons from running have translated into your professional life?

Running has taught me that almost anything is achievable through consistency, patience, and commitment. When I started, I could not run a single kilometre without stopping. Today, I completed one of the world's most demanding ultramarathons twice and achieved a sub-four-hour marathon. That journey constantly reminds me that progress is possible regardless of where you begin. Running has also strengthened my physical and mental endurance. Long-distance training teaches you to remain focused and effective even when you are tired, and that resilience carries over into the workplace. In my role, there are times when projects require long hours and close attention to detail. The endurance developed through running helps me manage pressure, remain productive, and perform consistently. Ultimately, running has taught me that success is not achieved overnight. Whether in sport or in my career, consistent effort over time produces meaningful results.

6. What motivates you to keep pushing yourself, both on the road and in the workplace?

I am motivated by goals, growth, and continuous improvement. In running, I set a target, develop a plan, execute it, and celebrate the achievement before moving on to the next challenge. My professional approach is very similar. Whether I am testing critical protection equipment or preparing for a major race, I am always working towards a clearly defined objective.

7. What message would you like to share with fellow employees and aspiring runners?

Start where you are. Do not be intimidated by distances or by the achievements of others. Every accomplished runner was once a beginner. Begin with manageable distances, progress gradually, and always listen to your body. Most importantly, find your community. Join a running club, participate in social runs, and surround yourself with people who encourage and inspire you. The support of a positive running community can take you much further than you ever imagined. RIOT certainly did that for me.



A visit at ZPC Kariba FC gazebo by Hon. Emily Jesaya. From Left: Mr. Mamvura – ZPC Kariba FC CEO, Hon. Emily Jesaya - Deputy Minister of Sports, Recreation, Arts and Culture, Tawanda Munyanduri – ZPC Kariba FC Junior Coach and Tawonga Mufanebadza – ZPC Kariba FC Stakeholder Relations.

HON. EMILY JESAYA SPORT TOURNAMENT

Hon. Emily Jesaya Sports Tournament was held on the 2nd of May 2026 at Oliver Juru Primary School in Goromonzi. This was an important initiative dedicated to promoting sports development, community engagement, and youth empowerment across local communities. Recognizing the vital role that professional clubs play in nurturing talent and fostering strong community relationships, ZPC Kariba FC was invited to actively participate in this event through exhibitions.

ZPC Kariba FC representatives attended the tournament to support grassroots football development and spot the next generation of stars. Through initiatives like these, the club continue to promote sports development, strengthen



A visit at ZPC Kariba FC stand by Guests. From Left: From Left: Tawanda Munyanduri – ZPC Kariba FC Junior Coach, Tawonga Mufanebadza – ZPC Kariba FC Stakeholder Relations, Hon. Simbanegavi - Deputy Minister of Energy and Power Development, Mr Mushininga – SRO Northern, Mr. Mamvura – ZPC Kariba FC CEO, and Hon. Gata – Deputy Minister of Primary and Secondary Education.

community engagement, and empower youth across local communities. The club's presence at the event reflects commitment as a PSL Club to grow the beautiful game beyond Kariba and build meaningful relationships in Mashonaland East.



A visit at ZPC Kariba FC by the Guest of Honour. Sixth from left: The Guest of Honour : Hon. Kwidini – Deputy Minister of Health and Childcare.



A visit at ZPC Kariba FC by the Guest of Honour

ZESA HOLDINGS LOSS CONTROL TEAM PARTICIPATES IN THE CHIEF OF STAFF SHOOTING COMPETITION

The Loss Control Team participated in the Chief of Staff Shooting Competition held at Cleveland Range. The competition brought together shooting teams from various organisations and clubs such as Fawcet, National Parks, Harare City Council, War Veterans and Parirenyatwa in a structured and highly professional environment aimed at promoting excellence, discipline, and operational efficiency within security units.

The team's participation in this event provided an important opportunity to further develop and refine essential security skills, particularly in areas such as shooting accuracy, concentration, and the ability to perform effectively under pressure. Engaging in a competitive setting allowed members to test their capabilities against established standards while also reinforcing the importance of precision and adherence to safety protocols.

In addition, the competition served as a valuable learning platform, exposing the team to diverse techniques, approaches, and best practices from other participating teams. This exchange of knowledge and experience contributes significantly to continuous professional development and

encourages the adoption of improved methods within their own operations. Participating in such events plays a crucial role in enhancing the Loss Control Team's preparedness and operational readiness. It strengthens their confidence, sharpens their technical abilities, and reinforces their commitment to maintaining high standards of performance in their security duties.



ZESA Holdings Loss Control team



ZESA Holdings Loss Control team



Members of the ZESA Holdings Tug of War teams celebrate after the men's team secured third place at the 2026 Zimbabwe International Trade Fair in Bulawayo and received cases of White Goldstar Sugar as their prize.



TEAM SPIRIT DRIVES ZESA TO SUCCESS AT ZITF 2026

The spirit of teamwork, determination, and resilience was on full display as ZESA Holdings participated in the Tug of War competition during the 2026 Zimbabwe International Trade Fair (ZITF) in Bulawayo.

Representing the organisation with pride, both the men's and women's teams competed against strong contenders from various institutions and companies. The competition provided an excellent platform for promoting teamwork, physical fitness, and camaraderie among participants.

The women's team demonstrated great commitment and fighting spirit throughout the competition. Although they narrowly missed out on a place in the finals, their performance reflected the determination and dedication that characterize the ZESA workforce.

The men's team, however, advanced to the latter stages of the competition and delivered an impressive

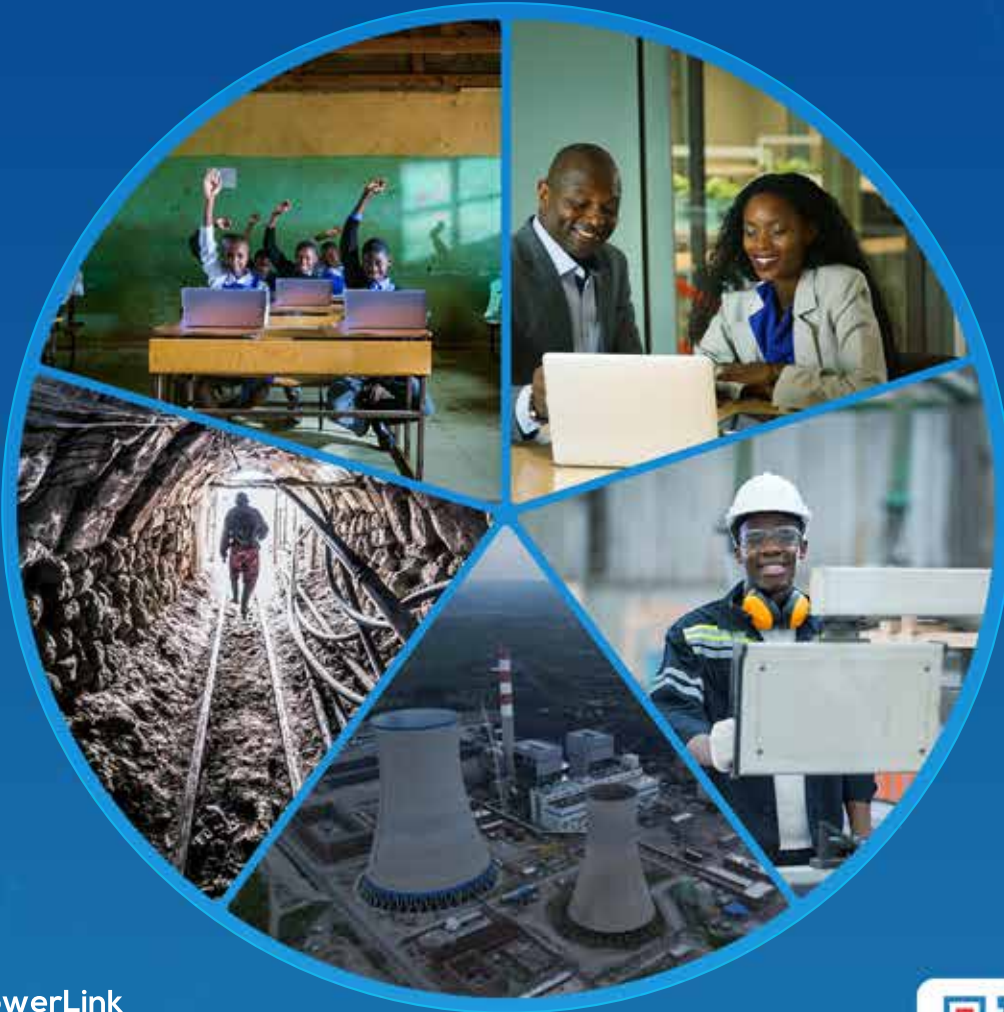
performance to secure third place overall. Their achievement was a testament to the team's hard work, discipline, and collective strength.

In recognition of their outstanding effort, the team was awarded cases of White Goldstar Sugar, the competition sponsor's prize for the third-place finish. The award served as a fitting reward for the team's commendable performance and competitive spirit.

Participation in sporting activities such as the Tug of War competition aligns with ZESA Holdings' commitment to employee wellness, teamwork, and engagement beyond the workplace. Such events foster unity among employees while enhancing the organisation's visibility on national platforms such as the Zimbabwe International Trade Fair.

ZESA Holdings congratulates both teams for their dedication and for representing the organisation with distinction. Their participation and achievements continue to inspire a culture of excellence, teamwork, and perseverance across the company.

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ZPC BULAWAYO RETIRES THREE GREAT MINDS

There are moments in a company's life that no production target can capture. Last month, the Bulawayo Power Station family gathered for one of those moments. We said goodbye to three colleagues whose combined service totals 119 years, 2 months. Three great minds. Three lifetimes of dedication. It was not a normal farewell.

It was the kind where grown men, who have faced boiler trips, night shifts, and station emergencies without flinching, struggled to contain tears as they gave testimonials.

Because how do you sum up 30, 40, 43 years with a speech? How do you part with men you met

when they were single youths, and now watch them walk into retirement as husbands, fathers, and grandfathers?

MR MINUNGU SIBANDA
– 43 Years, 1 Month of Service

Shift Charge Superintendent | Retired: 30 March 2026

Mr Sibanda's ZPC story began on 30 March 1983 as a Labourer at the Coal Yard. Born 23 February 1961 in Bulawayo, he was a Njube Secondary School alumnus who later studied Business Studies at Bulawayo Technical College. From Labourer to Plant Assistant in the Boiler House in 1984, to Learner Shift Operator in 1986, his rise was steady and earned. He qualified with City and Guilds in Boiler Operations

and Steam Turbine Operation in 1998, and moved through the ranks: Turbine Operator, Senior Boiler/Turbine Operator, Control-room Operator. In 2006 he became Shift Charge Superintendent, the post he held until retirement. Along the way he built a life: married to Naomi Jabulile, father to a son and a daughter. He joined ZPC as a young man and leaves us a grandfather in spirit, if not yet in years.

MR NGONI FUNDIRA

- 41 Years, 7 Months, 23 Days of Service

Laboratory Technician | Retired: 28 February 2026

Born 11 April 1963 in Shurugwi, Mr Fundira started at Munyati Power Station on 5 July 1984 as an Assistant Plant Attendant in Water Treatment. A Speciss College science student, he pursued excellence through study, earning a National Certificate in Science Technology from Bulawayo Polytechnic in 1993, a National Diploma by 1996, and a Higher National Diploma in Applied Science Technology in 2006. After excelling among 110 applicants, he was promoted to Laboratory Technician at Munyati in 1997, and transferred to ZPC Bulawayo in December 1999. Married to Virginia, father to two daughters and a son, he brought precision, quiet mentorship, and zeal to his profession for over four decades.

MR INNOCENT MAKWATUKWATU

- 34 Years, 5 Months, 29 Days of Service

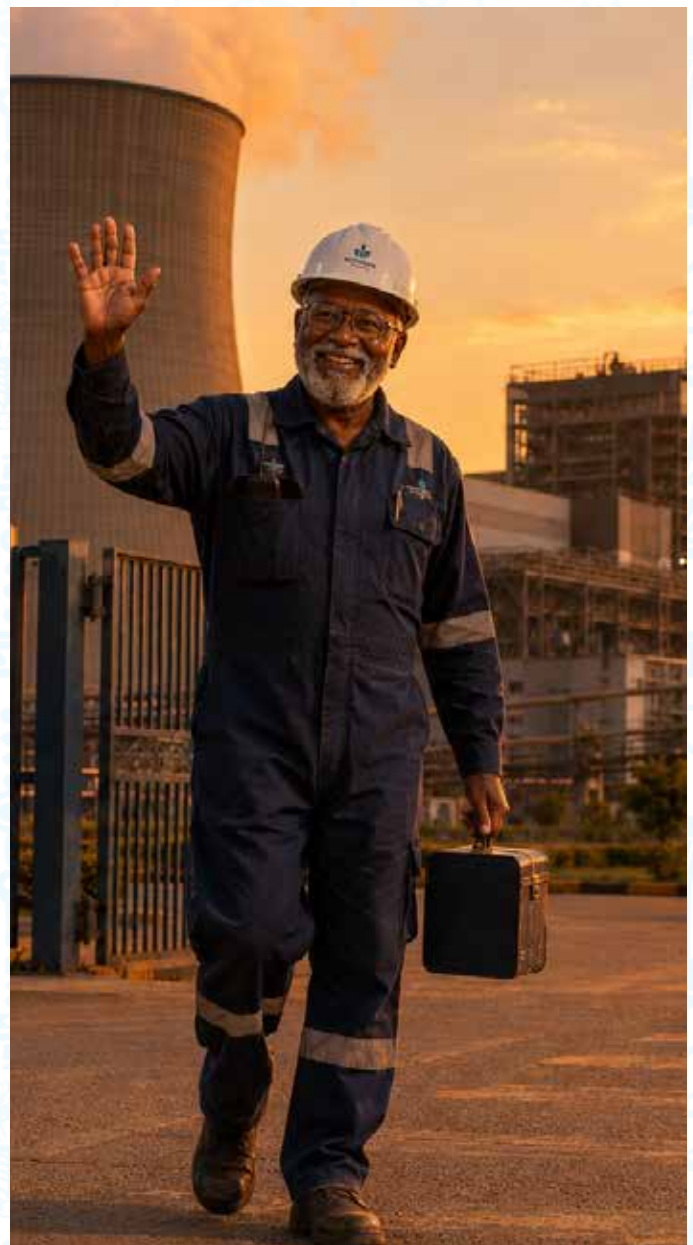
Senior Boiler/Turbine Operator | Retired: 30 April 2026

Mr Makwatukwatu joined ZESA on 1 November 1991 as an Auxiliary Plant Attendant at Bulawayo Power Station. A Chizvinire Secondary School graduate who excelled in Mathematics and Science, he built his career on technical mastery. He holds City and Guilds qualifications in Boiler Operations, Steam Turbine Operation, Power Plant Principles, and a ZESA Certificate in Plant Operation and Simulation. Promoted to Operator I in 1999 and Operator II in 2002, his designation became Senior Boiler/Turbine Operator after the 2005 Job Evaluation. Married to Caroline, father to three sons and a daughter, he retires with the same steady competence he brought in as a young man 34 years ago.

The Weight of Goodbye

At the retirement function, testimonials turned into tributes. Younger operators spoke of lessons learned

at 2am during load changes. Peers recalled the single men who arrived in the 1980s and 1990s, who grew with the station, raised families, and became the backbone we leaned on. You could see it on the faces of those speaking: the difficulty of watching brothers you have worked with for a generation step away. Thirty to forty-five years is not just service. It is shared shifts, shared crises, shared birthdays, shared grief. It is watching a colleague go from bachelor quarters to pushing a grandchild's pram. To Mr Sibanda, Mr Fundira, and Mr Makwatukwatu: Thank you. For the coal you moved, the samples you tested, the turbines you kept turning, and for the example you set. You leave a gap that megawatts cannot measure. But you also leave a standard. Once ZPC, always ZPC. Go well, great minds. The Station will not be the same without you.



JOKONIA DAHWA RETIRES

Mr. Jokonia Dahwa retired on 29 May 2026 after 43 years of service with ZETDC Transmission in the Protection Services Department.



He joined ZESA on 1 January 1983 as a Contract Journeyman's Assistant at Central Workshop, Protection. Confirmed permanent on 28 February 1983, he served there for 12 years. Transferred to Sherwood Substation on 3 July 1995, he qualified as Journeyman Class 2 Electrician in 1997 and Class 1 in 1998. In 2000 he was promoted to Skilled Worker Electrician at Sherwood Protection, where he served until retirement.



Known for technical mastery, mentorship, and unwavering dedication, Mr. Dahwa trained generations of electricians and kept Sherwood Substation running safely for 26 years. ZESA thanks him for a lifetime of keeping Zimbabwe powered.

ISAAC MACHINJIKE RETIRES



Mr Isaac Machinjike retired on 31 March 2026 after 37 years of service with Zimbabwe Electricity Transmission and Distribution Company.

Mr Machinjike joined the ZETDC on 1 September 1988 as a Technician Assistant at Orange Grove Substation. He was later promoted to Electrician at Bindura Substation in 1997. In 2008, he was further promoted to Technician at Norton Substation, a position he held until his retirement on 31 March 2026. He was one of the Technicians who pioneered the construction and commissioning of Bindura, and Selous Substation

Known for technical mastery, mentorship and unwavering dedication, Mr Machinjike trained a generation of electricians who kept the ZETDC transmission East network running safely. Mr Machinjike left a remarkable legacy behind that will remain with us for years to come. He left ZETDC in a better place than where he found it, his dedication, commitment and professionalism will be greatly missed.



ZPC MUNYATI HONOURS DEDICATED EMPLOYEES AT RETIREMENT CEREMONY

ZPC Munyati Power Station paid tribute to eight long-serving employees who officially retired on 12 June 2026, , celebrating their years of dedicated service, commitment, and invaluable contribution to the organisation's operations and the country's electricity generation sector.

The retirement ceremony brought together management, colleagues, family members, and friends to honour employees whose unwavering dedication helped shape the success and resilience of the power station over many years.

The retirees honoured during the occasion were:

- **Mr Misheck Matiki – Cook**
- **Mr Phillip Nyoni – Skilled Worker**
- **Mr Mteto Mpofu – Artisan Assistant**
- **Mr John Mawarire – Artisan Assistant**
- **Mr Tawanda Nehohwa – Station**

Chemist

- **Mr Lovemore Ndlovu – Artisan Assistant**
- **Mr Patric Moyo – Artisan Assistant**
- **Mr Tony Mpofu – Coal Plant Assistant**

The ceremony was graced by the Guest of Honour, Mr M. Gwesu, Care and Maintenance Manager, who commended the retirees for their loyalty, professionalism, and exceptional work ethic throughout their careers. He acknowledged that their collective experience, dedication, and commitment had played a significant role in supporting the operations of ZPC Munyati and ensuring the reliable generation of electricity for the nation.

In his address, Mr Gwesu encouraged the retirees to embrace retirement as the beginning of a new and rewarding chapter in their lives. He urged them to enjoy the fruits of their years of hard work while continuing to make positive contributions to their families and communities. He also expressed

gratitude for the legacy they leave behind, noting that their professionalism and dedication had set an example for younger employees to emulate.

Colleagues took turns sharing heartfelt tributes, reflecting on the retirees' years of service, mentorship, teamwork, and friendship. Many described them as dependable, hardworking, and committed individuals who consistently demonstrated excellence in their respective roles. Their contributions extended beyond their technical responsibilities, as they also helped nurture a culture of collaboration, discipline, and mutual respect within the workplace.

The occasion was filled with both celebration and emotion as the retirees reflected on memorable moments from their careers and expressed

appreciation to ZPC Munyati for the opportunities, support, and lasting relationships they had built over the years. They encouraged serving employees to remain committed to safety, professionalism, continuous learning, and integrity throughout their careers.

The retirement ceremony served as a fitting tribute to eight remarkable employees whose years of dedicated service have left an enduring mark on ZPC Munyati. As they embark on retirement, the organisation wishes them good health, happiness, and fulfilment in the years ahead, while expressing sincere appreciation for their invaluable contribution to the growth and success of the power station.



WE HAVE THE CAPACITY

Locally And Regionally



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Cookery Corner

This Garlic Roasted Okra is an incredibly delicious dish. Tender roasted okra with lots of garlic and flavorful seasonings, this recipe is sure to become your favorite way to prepare okra.

I know okra gets a bad rep because it's known for having a slimy texture, but when it's cooked right, it makes a delicious vegetable dish to add to your table. This Garlic Roasted Okra is mouthwateringly tender after roasting in the oven and has a rich flavor thanks to the plant butter and seasoning it's tossed in. The best part is it's not slimy at all! I consider this to be one of

the best okra recipes because there is deliciousness in every bite. Even if you're not a fan of okra, this dish will change your mind.

Okra is a great vegetable to work with because it contains a lot of vitamins and minerals, including magnesium, folate, Vitamin C, and fiber. It also has a mild flavor, which makes it perfect for mixing with your favorite seasonings and serving with other dishes. This simple recipe is very complementary and packs a lot of flavor. Let's look at what you'll need to make one of my favorite okra recipes.



What you'll need

- Okra. When buying okra, look for smooth, tender, blemish-free, bright green pods. Avoid pods with brown spots, dry ends, or overly large pods. Frozen okra that is thawed and drained works, too.
- Plant Butter. I am using butter to add extra aroma to this dish. You can use olive oil or vegetable oil instead, if you prefer.
- Garlic Powder. Garlic powder works better than fresh garlic in this recipe because it adds the flavor, but doesn't burn while roasting.
- Paprika. Adds a sweet, peppery taste to the okra, though not spicy.
- Salt. Or you can use garlic salt.

How to make this roasted okra

1. Rinse the okra and dry it with paper towels. Trim away the stem ends, and then cut it into $\frac{1}{2}$ to $\frac{3}{4}$ -inch pieces. Place the okra into a medium-sized mixing bowl.
2. In a small dish, mix together the paprika, garlic powder, and salt.
3. Sprinkle the seasoning mix over the okra and add the melted butter. Mix everything well.
4. Transfer the okra to a large parchment paper-lined baking sheet and spread them out evenly in a single layer.
5. Bake the okra for about 15 minutes at 450°F, until golden brown. Serve with a dash of lemon juice or a dipping sauce.

Recipe by eatsomethingvegan.com



Lighter Moments



How did the power station break up with the grid?

It felt there was no real connection.

I used to wonder why electricians are always calm under pressure until I learnt that it is because

they know how to keep their current under control.

Why did the light bulb apply for a promotion?

It wanted to shine at a higher level.

Do transformers ever get into arguments?

No!

Why?

Because they always know how to step things down.



Why was the energy report so positive this quarter?

It was fully charged with good news.

I heard the generator get promoted, is it true?

Why not? It always delivered under pressure.

Why did the solar panel go to school?

To become a little brighter every day.

Why do power engineers make great problem-solvers?

They're wired to find solutions.

What's a power utility's favorite kind of music?

Anything with good current flow.



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